



# Western Downs Regional Council

## 2020-2021 Annual SWIM Report (KPI Indicators only)

Results presented in below table were reported through the SWIM reporting system for period 1 July 2020 to 30 June 2021. The below results give a general overview of the water and sewerage operations of WDRC. While all care has been taken to ensure information is accurate, all information in this report is intended only as a guide. Please refer to qdwater's 'Fact or Fiction', making sense of water and sewerage services' factsheet for further information.

Scheme	Scheme Long Name	Scheme Type	KPI Code	Sum Code	Indicator Title	Value	Units	Comments
Bell PWS	Bell Potable Water Supply Area	Potable water scheme	QG1.4a	AS1	Number water treatment plants: providing full treatment	1	Count	
Bell PWS	Bell Potable Water Supply Area	Potable water scheme	QG1.1	AS2	Length water mains	9.6	km	
Bell PWS	Bell Potable Water Supply Area	Potable water scheme	QG1.4b	AS47	Capacity of water treatment plants	0.35	ML/day	
Bell PWS	Bell Potable Water Supply Area	Potable water scheme	QG1.7	AS48	Total potable water storage volume	0.35	ML	
Bell PWS	Bell Potable Water Supply Area	Potable water scheme	QG1.23	AS56	Volume water lost: potable water	4.8	ML	
Bell PWS	Bell Potable Water Supply Area	Potable water scheme	QG4.5	AS8	Water main breaks per 100 km water main	93.7	per 100 km water main	
Bell PWS	Bell Potable Water Supply Area	Potable water scheme	QG4.12	CS10	Water service complaints per 1000 connections	0	per 1000 connections	
Bell PWS	Bell Potable Water Supply Area	Potable water scheme	QG4.14	CS12	Water and sewerage billing and account complaints per 1000 connections	0	per 1000 connections	
Bell PWS	Bell Potable Water Supply Area	Potable water scheme	QG4.11	CS13	Water and sewerage complaints (all) per 1000 connections	21.2	per 1000 connections	
Bell PWS	Bell Potable Water Supply Area	Potable water scheme	QG4.7	CS17	Average frequency unplanned interruptions: water	5.3	per 1000 connections	
Bell PWS	Bell Potable Water Supply Area	Potable water scheme	QG1.13	CS2	Connected residential properties: water	0.15	000s	
Bell PWS	Bell Potable Water Supply Area	Potable water scheme	QG1.14	CS3	Connected non-residential properties: water	0.039	000s	
Bell PWS	Bell Potable Water Supply Area	Potable water scheme	QG4.8a	CS66	Percent CSS response target met: water incidents	93	%	
Bell PWS	Bell Potable Water Supply Area	Potable water scheme	QG4.10	CS9	Water quality complaints per 1000 connections	21.2	per 1000 connections	
Bell PWS	Bell Potable Water Supply Area	Potable water scheme	QG4.10(a)val	PR3	Fixed charge: water value	446.8	\$/annum	
Bell PWS	Bell Potable Water Supply Area	Potable water scheme	QG4.10(text)	PR5	Fixed charge: water description	Uniform water access charge across all schemes	Text	
Bell PWS	Bell Potable Water Supply Area	Potable water scheme	QG1.8	WA1	Volume water sourced: surface water	10.7	ML	Relative to Total Water Produced, source availability is the differential
Bell PWS	Bell Potable Water Supply Area	Potable water scheme	QG1.9a	WA2	Volume water sourced: groundwater	21.4	ML	
Bell PWS	Bell Potable Water Supply Area	Potable water scheme	QG1.5	WA201	Maximum daily demand	0.3	ML/day	Data checked and 0.262ML is correct. TW
Bell PWS	Bell Potable Water Supply Area	Potable water scheme	QG1.21	WA223	Volume all water imported: internal and external	NR	ML	
Bell PWS	Bell Potable Water Supply Area	Potable water scheme	QG1.22	WA224	Volume all water exported: internal and external	NR	ML	
Bell PWS	Bell Potable Water Supply Area	Potable water scheme	QG1.6a	WA225	Volume potable water produced at a water treatment plant	31.4	ML	
Bell PWS	Bell Potable Water Supply Area	Potable water scheme	QG1.17a	WA32	Volume potable water supplied: residential	19.5	ML	
Bell PWS	Bell Potable Water Supply Area	Potable water scheme	QG1.18a	WA34	Volume potable water supplied: non-residential	7.5	ML	
Bell PWS	Bell Potable Water Supply Area	Potable water scheme	QG1.10	WA61	Volume water sourced: desalination marine water	NR	ML	
Bell PWS	Bell Potable Water Supply Area	Potable water scheme	QG1.12	WA7	Volume water sourced: all	32.1	ML	
Bell PWS	Bell Potable Water Supply Area	Potable water scheme	QG2.10a	WS11	Water restriction duration: PWC/M	157	days	
Bell PWS	Bell Potable Water Supply Area	Potable water scheme	QG2.10b	WS12	Water restriction duration: Level 1	208	days	
Bell PWS	Bell Potable Water Supply Area	Potable water scheme	QG2.10c	WS13	Water restriction duration: Level 2	3	days	
Bell PWS	Bell Potable Water Supply Area	Potable water scheme	QG2.10d	WS14	Water restriction duration: Level 3	0	days	
Bell PWS	Bell Potable Water Supply Area	Potable water scheme	QG2.10e	WS15	Water restriction duration: Level 4	NR	days	
Bell PWS	Bell Potable Water Supply Area	Potable water scheme	QG2.10f	WS16	Water restriction duration: Level 5	NR	days	
Bell PWS	Bell Potable Water Supply Area	Potable water scheme	QG2.11a	WS17	Has asset management planning been undertaken in the last 10 yrs?	yes	yes/no	
Bell PWS	Bell Potable Water Supply Area	Potable water scheme	QG2.11b	WS18	Has drought management planning been undertaken in the last 10 yrs?	yes	yes/no	
Bell PWS	Bell Potable Water Supply Area	Potable water scheme	QG2.11c	WS19	Has water demand forecasts been developed or reviewed in the last 5 yrs?	yes	yes/no	
Bell PWS	Bell Potable Water Supply Area	Potable water scheme	QG2.11d	WS20	Has assessment of key capacity constraints of water infrastructure been undertaken in last 10 yrs?	yes	yes/no	
Bell PWS	Bell Potable Water Supply Area	Potable water scheme	QG2.11e	WS21	Has the timing for potential future supply augmentation been assessed in the last 10 yrs?	yes	yes/no	
Bell PWS	Bell Potable Water Supply Area	Potable water scheme	QG2.12	WS22	Months water supply remaining as at 30 June (KPI level)	4	1,2,3,4,5,6	
Bell PWS	Bell Potable Water Supply Area	Potable water scheme	QG2.13	WS23	Confidence water demand will be met: next 18 mths	fair	high,fair,unsure,low,very low	
Bell PWS	Bell Potable Water Supply Area	Potable water scheme	QG2.14	WS24	Confidence water demand will be met: next 5 yrs	fair	high,fair,unsure,low,very low	
Bell PWS	Bell Potable Water Supply Area	Potable water scheme	QG2.3	WS3	Available contingency supplies	yes	yes/no	
Chinchilla PWS	Chinchilla Potable Water Supply Area	Potable water scheme	QG1.4a	AS1	Number water treatment plants: providing full treatment	1	Count	
Chinchilla PWS	Chinchilla Potable Water Supply Area	Potable water scheme	QG1.1	AS2	Length water mains	111.8	km	
Chinchilla PWS	Chinchilla Potable Water Supply Area	Potable water scheme	QG1.4b	AS47	Capacity of water treatment plants	5.04	ML/day	
Chinchilla PWS	Chinchilla Potable Water Supply Area	Potable water scheme	QG1.7	AS48	Total potable water storage volume	9.807	ML	
Chinchilla PWS	Chinchilla Potable Water Supply Area	Potable water scheme	QG1.23	AS56	Volume water lost: potable water	153.2	ML	
Chinchilla PWS	Chinchilla Potable Water Supply Area	Potable water scheme	QG4.5	AS8	Water main breaks per 100 km water main	24.2	per 100 km water main	
Chinchilla PWS	Chinchilla Potable Water Supply Area	Potable water scheme	QG4.12	CS10	Water service complaints per 1000 connections	0	per 1000 connections	
Chinchilla PWS	Chinchilla Potable Water Supply Area	Potable water scheme	QG4.14	CS12	Water and sewerage billing and account complaints per 1000 connections	0	per 1000 connections	
Chinchilla PWS	Chinchilla Potable Water Supply Area	Potable water scheme	QG4.11	CS13	Water and sewerage complaints (all) per 1000 connections	3.5	per 1000 connections	
Chinchilla PWS	Chinchilla Potable Water Supply Area	Potable water scheme	QG4.7	CS17	Average frequency unplanned interruptions: water	4.7	per 1000 connections	
Chinchilla PWS	Chinchilla Potable Water Supply Area	Potable water scheme	QG1.13	CS2	Connected residential properties: water	2.791	000s	
Chinchilla PWS	Chinchilla Potable Water Supply Area	Potable water scheme	QG1.14	CS3	Connected non-residential properties: water	0.384	000s	
Chinchilla PWS	Chinchilla Potable Water Supply Area	Potable water scheme	QG4.8a	CS66	Percent CSS response target met: water incidents	89	%	
Chinchilla PWS	Chinchilla Potable Water Supply Area	Potable water scheme	QG4.10	CS9	Water quality complaints per 1000 connections	3.5	per 1000 connections	
Chinchilla PWS	Chinchilla Potable Water Supply Area	Potable water scheme	QG4.10(a)val	PR3	Fixed charge: water value	446.8	\$/annum	
Chinchilla PWS	Chinchilla Potable Water Supply Area	Potable water scheme	QG4.10(text)	PR5	Fixed charge: water description	Uniform water access charge across all schemes	Text	
Chinchilla PWS	Chinchilla Potable Water Supply Area	Potable water scheme	QG1.8	WA1	Volume water sourced: surface water	1012.7	ML	
Chinchilla PWS	Chinchilla Potable Water Supply Area	Potable water scheme	QG1.9a	WA2	Volume water sourced: groundwater	0	ML	
Chinchilla PWS	Chinchilla Potable Water Supply Area	Potable water scheme	QG1.5	WA201	Maximum daily demand	5.2	ML/day	
Chinchilla PWS	Chinchilla Potable Water Supply Area	Potable water scheme	QG1.21	WA223	Volume all water imported: internal and external	NR	ML	
Chinchilla PWS	Chinchilla Potable Water Supply Area	Potable water scheme	QG1.22	WA224	Volume all water exported: internal and external	NR	ML	
Chinchilla PWS	Chinchilla Potable Water Supply Area	Potable water scheme	QG1.6a	WA225	Volume potable water produced at a water treatment plant	997.5	ML	
Chinchilla PWS	Chinchilla Potable Water Supply Area	Potable water scheme	QG1.17a	WA32	Volume potable water supplied: residential	579.5	ML	
Chinchilla PWS	Chinchilla Potable Water Supply Area	Potable water scheme	QG1.18a	WA34	Volume potable water supplied: non-residential	264.6	ML	
Chinchilla PWS	Chinchilla Potable Water Supply Area	Potable water scheme	QG1.10	WA61	Volume water sourced: desalination marine water	NR	ML	
Chinchilla PWS	Chinchilla Potable Water Supply Area	Potable water scheme	QG1.12	WA7	Volume water sourced: all	1012.7	ML	
Chinchilla PWS	Chinchilla Potable Water Supply Area	Potable water scheme	QG2.10a	WS11	Water restriction duration: PWC/M	254	days	
Chinchilla PWS	Chinchilla Potable Water Supply Area	Potable water scheme	QG2.10b	WS12	Water restriction duration: Level 1	111	days	
Chinchilla PWS	Chinchilla Potable Water Supply Area	Potable water scheme	QG2.10c	WS13	Water restriction duration: Level 2	0	days	
Chinchilla PWS	Chinchilla Potable Water Supply Area	Potable water scheme	QG2.10d	WS14	Water restriction duration: Level 3	0	days	
Chinchilla PWS	Chinchilla Potable Water Supply Area	Potable water scheme	QG2.10e	WS15	Water restriction duration: Level 4	NR	days	
Chinchilla PWS	Chinchilla Potable Water Supply Area	Potable water scheme	QG2.10f	WS16	Water restriction duration: Level 5	NR	days	
Chinchilla PWS	Chinchilla Potable Water Supply Area	Potable water scheme	QG2.11a	WS17	Has asset management planning been undertaken in the last 10 yrs?	yes	yes/no	
Chinchilla PWS	Chinchilla Potable Water Supply Area	Potable water scheme	QG2.11b	WS18	Has drought management planning been undertaken in the last 10 yrs?	yes	yes/no	
Chinchilla PWS	Chinchilla Potable Water Supply Area	Potable water scheme	QG2.11c	WS19	Has water demand forecasts been developed or reviewed in the last 5 yrs?	yes	yes/no	
Chinchilla PWS	Chinchilla Potable Water Supply Area	Potable water scheme	QG2.11d	WS20	Has assessment of key capacity constraints of water infrastructure been undertaken in last 10 yrs?	yes	yes/no	
Chinchilla PWS	Chinchilla Potable Water Supply Area	Potable water scheme	QG2.11e	WS21	Has the timing for potential future supply augmentation been assessed in the last 10 yrs?	yes	yes/no	
Chinchilla PWS	Chinchilla Potable Water Supply Area	Potable water scheme	QG2.12	WS22	Months water supply remaining as at 30 June (KPI level)	4	1,2,3,4,5,6	
Chinchilla PWS	Chinchilla Potable Water Supply Area	Potable water scheme	QG2.13	WS23	Confidence water demand will be met: next 18 mths	fair	high,fair,unsure,low,very low	
Chinchilla PWS	Chinchilla Potable Water Supply Area	Potable water scheme	QG2.14	WS24	Confidence water demand will be met: next 5 yrs	fair	high,fair,unsure,low,very low	
Chinchilla PWS	Chinchilla Potable Water Supply Area	Potable water scheme	QG2.3	WS3	Available contingency supplies	yes	yes/no	
Condamine PWS	Condamine Potable Water Supply Area	Potable water scheme	QG1.4a	AS1	Number water treatment plants: providing full treatment	1	Count	
Condamine PWS	Condamine Potable Water Supply Area	Potable water scheme	QG1.1	AS2	Length water mains	6.2	km	
Condamine PWS	Condamine Potable Water Supply Area	Potable water scheme	QG1.4b	AS47	Capacity of water treatment plants	0.5	ML/day	
Condamine PWS	Condamine Potable Water Supply Area	Potable water scheme	QG1.7	AS48	Total potable water storage volume	0.47	ML	
Condamine PWS	Condamine Potable Water Supply Area	Potable water scheme	QG1.23	AS56	Volume water lost: potable water	4.8	ML	
Condamine PWS	Condamine Potable Water Supply Area	Potable water scheme	QG4.5	AS8	Water main breaks per 100 km water main	0	per 100 km water main	
Condamine PWS	Condamine Potable Water Supply Area	Potable water scheme	QG4.12	CS10	Water service complaints per 1000 connections	0	per 1000 connections	
Condamine PWS	Condamine Potable Water Supply Area	Potable water scheme	QG4.14	CS12	Water and sewerage billing and account complaints per 1000 connections	0	per 1000 connections	
Condamine PWS	Condamine Potable Water Supply Area	Potable water scheme	QG4.11	CS13	Water and sewerage complaints (all) per 1000 connections	0	per 1000 connections	
Condamine PWS	Condamine Potable Water Supply Area	Potable water scheme	QG4.7	CS17	Average frequency unplanned interruptions: water	0	per 1000 connections	



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Scheme	Scheme Long Name	Scheme Type	KPI Code	Swim Code	Indicator Title	Value	Units	Comments
Candamine PWS	Candamine Potable Water Supply Area	Potable water scheme	QG1.13	CS2	Connected residential properties: water	0.096	000s	
Candamine PWS	Candamine Potable Water Supply Area	Potable water scheme	QG1.14	CS3	Connected non-residential properties: water	0.025	000s	
Candamine PWS	Candamine Potable Water Supply Area	Potable water scheme	QG4.8a	CS66	Percent CSS response target met: water incidents	75	%	
Candamine PWS	Candamine Potable Water Supply Area	Potable water scheme	QG1.10	CS9	Water quality complaints per 1000 connections	0	per 1000 connections	
Candamine PWS	Candamine Potable Water Supply Area	Potable water scheme	QG4.1(value)	PR3	Fixed charge: water value	446.8	\$/annum	
Candamine PWS	Candamine Potable Water Supply Area	Potable water scheme	QG4.1(text)	PR5	Fixed charge: water description	Uniform water access charge across all schemes	Text	
Candamine PWS	Candamine Potable Water Supply Area	Potable water scheme	QG1.8	WA1	Volume water sourced: surface water	34.2	ML	
Candamine PWS	Candamine Potable Water Supply Area	Potable water scheme	QG1.9a	WA2	Volume water sourced: groundwater	0	ML	
Candamine PWS	Candamine Potable Water Supply Area	Potable water scheme	QG1.5	WA201	Maximum daily demand	0.3	ML/day	Data checked and 0.26ML is correct. TW
Candamine PWS	Candamine Potable Water Supply Area	Potable water scheme	QG1.21	WA223	Volume all water imported: internal and external	NR	ML	
Candamine PWS	Candamine Potable Water Supply Area	Potable water scheme	QG1.22	WA224	Volume all water exported: internal and external	NR	ML	
Candamine PWS	Candamine Potable Water Supply Area	Potable water scheme	QG1.6a	WA225	Volume potable water produced at a water treatment plant	33	ML	
Candamine PWS	Candamine Potable Water Supply Area	Potable water scheme	QG1.17a	WA32	Volume potable water supplied: residential	19.5	ML	
Candamine PWS	Candamine Potable Water Supply Area	Potable water scheme	QG1.18a	WA34	Volume potable water supplied: non-residential	13.7	ML	
Candamine PWS	Candamine Potable Water Supply Area	Potable water scheme	QG1.10	WA61	Volume water sourced: desalination marine water	NR	ML	
Candamine PWS	Candamine Potable Water Supply Area	Potable water scheme	QG1.12	WA7	Volume water sourced: all	34.2	ML	
Candamine PWS	Candamine Potable Water Supply Area	Potable water scheme	QG2.10a	WS11	Water restriction duration: PwCM	333	days	
Candamine PWS	Candamine Potable Water Supply Area	Potable water scheme	QG2.10b	WS12	Water restriction duration: Level 1	32	days	
Candamine PWS	Candamine Potable Water Supply Area	Potable water scheme	QG2.10c	WS13	Water restriction duration: Level 2	0	days	
Candamine PWS	Candamine Potable Water Supply Area	Potable water scheme	QG2.10d	WS14	Water restriction duration: Level 3	0	days	
Candamine PWS	Candamine Potable Water Supply Area	Potable water scheme	QG2.10e	WS15	Water restriction duration: Level 4	NR	days	
Candamine PWS	Candamine Potable Water Supply Area	Potable water scheme	QG2.10f	WS16	Water restriction duration: Level 5	NR	days	
Candamine PWS	Candamine Potable Water Supply Area	Potable water scheme	QG2.11a	WS17	Has asset management planning been undertaken in the last 10 yrs?	yes	yes/no	
Candamine PWS	Candamine Potable Water Supply Area	Potable water scheme	QG2.11b	WS18	Has drought management planning been undertaken in the last 10 yrs?	yes	yes/no	
Candamine PWS	Candamine Potable Water Supply Area	Potable water scheme	QG2.11c	WS19	Has water demand forecasts been developed or reviewed in the last 5 yrs?	yes	yes/no	
Candamine PWS	Candamine Potable Water Supply Area	Potable water scheme	QG2.11d	WS20	Has assessment of key capacity constraints of water infrastructure been undertaken in last 10 yrs?	yes	yes/no	
Candamine PWS	Candamine Potable Water Supply Area	Potable water scheme	QG2.11e	WS21	Has the timing for potential future supply augmentation been assessed in the last 10 yrs?	yes	yes/no	
Candamine PWS	Candamine Potable Water Supply Area	Potable water scheme	QG2.12	WS22	Months water supply remaining as at 30 June (KPI level)	4	1,2,3,4,5,6	
Candamine PWS	Candamine Potable Water Supply Area	Potable water scheme	QG2.13	WS23	Confidence water demand will be met: next 18 mths	fair	high,fair,unsure,low,very low	
Candamine PWS	Candamine Potable Water Supply Area	Potable water scheme	QG2.14	WS24	Confidence water demand will be met: next 5 yrs	high	high,fair,unsure,low,very low	
Candamine PWS	Candamine Potable Water Supply Area	Potable water scheme	QG2.3	WS3	Available contingency supplies	yes	yes/no	
Dalby PWS	Dalby Potable Water Supply Area	Potable water scheme	QG1.4a	AS1	Number water treatment plants: providing full treatment	1	Count	
Dalby PWS	Dalby Potable Water Supply Area	Potable water scheme	QG1.1	AS2	Length water mains	185	km	
Dalby PWS	Dalby Potable Water Supply Area	Potable water scheme	QG1.4b	AS47	Capacity of water treatment plants	10.8	ML/day	
Dalby PWS	Dalby Potable Water Supply Area	Potable water scheme	QG1.7	AS48	Total potable water storage volume	14.4	ML	
Dalby PWS	Dalby Potable Water Supply Area	Potable water scheme	QG1.23	AS56	Volume water lost: potable water	241.5	ML	
Dalby PWS	Dalby Potable Water Supply Area	Potable water scheme	QG4.5	AS8	Water main breaks per 100 km water main	21.6	per 100 km water main	
Dalby PWS	Dalby Potable Water Supply Area	Potable water scheme	QG4.12	CS10	Water service complaints per 1000 connections	0	per 1000 connections	
Dalby PWS	Dalby Potable Water Supply Area	Potable water scheme	QG4.14	CS12	Water and sewerage billing and account complaints per 1000 connections	0	per 1000 connections	
Dalby PWS	Dalby Potable Water Supply Area	Potable water scheme	QG4.11	CS13	Water and sewerage complaints (all) per 1000 connections	0.2	per 1000 connections	
Dalby PWS	Dalby Potable Water Supply Area	Potable water scheme	QG4.7	CS17	Average frequency unplanned interruptions: water	0.6	per 1000 connections	
Dalby PWS	Dalby Potable Water Supply Area	Potable water scheme	QG1.13	CS2	Connected residential properties: water	4.276	000s	
Dalby PWS	Dalby Potable Water Supply Area	Potable water scheme	QG1.14	CS3	Connected non-residential properties: water	0.633	000s	
Dalby PWS	Dalby Potable Water Supply Area	Potable water scheme	QG4.8a	CS66	Percent CSS response target met: water incidents	96	%	
Dalby PWS	Dalby Potable Water Supply Area	Potable water scheme	QG1.10	CS9	Water quality complaints per 1000 connections	0.2	per 1000 connections	
Dalby PWS	Dalby Potable Water Supply Area	Potable water scheme	QG4.1(value)	PR3	Fixed charge: water value	446.8	\$/annum	
Dalby PWS	Dalby Potable Water Supply Area	Potable water scheme	QG4.1(text)	PR5	Fixed charge: water description	Uniform water access charge across all schemes	Text	
Dalby PWS	Dalby Potable Water Supply Area	Potable water scheme	QG1.8	WA1	Volume water sourced: surface water	91.9	ML	
Dalby PWS	Dalby Potable Water Supply Area	Potable water scheme	QG1.9a	WA2	Volume water sourced: groundwater	1970	ML	
Dalby PWS	Dalby Potable Water Supply Area	Potable water scheme	QG1.5	WA201	Maximum daily demand	8.9	ML/day	
Dalby PWS	Dalby Potable Water Supply Area	Potable water scheme	QG1.21	WA223	Volume all water imported: internal and external	NR	ML	
Dalby PWS	Dalby Potable Water Supply Area	Potable water scheme	QG1.22	WA224	Volume all water exported: internal and external	NR	ML	
Dalby PWS	Dalby Potable Water Supply Area	Potable water scheme	QG1.6a	WA225	Volume potable water produced at a water treatment plant	1571.4	ML	
Dalby PWS	Dalby Potable Water Supply Area	Potable water scheme	QG1.17a	WA32	Volume potable water supplied: residential	944.7	ML	
Dalby PWS	Dalby Potable Water Supply Area	Potable water scheme	QG1.18a	WA34	Volume potable water supplied: non-residential	443	ML	
Dalby PWS	Dalby Potable Water Supply Area	Potable water scheme	QG1.10	WA61	Volume water sourced: desalination marine water	NR	ML	
Dalby PWS	Dalby Potable Water Supply Area	Potable water scheme	QG1.12	WA7	Volume water sourced: all	1761.9	ML	
Dalby PWS	Dalby Potable Water Supply Area	Potable water scheme	QG2.10a	WS11	Water restriction duration: PwCM	254	days	
Dalby PWS	Dalby Potable Water Supply Area	Potable water scheme	QG2.10b	WS12	Water restriction duration: Level 1	111	days	
Dalby PWS	Dalby Potable Water Supply Area	Potable water scheme	QG2.10c	WS13	Water restriction duration: Level 2	0	days	
Dalby PWS	Dalby Potable Water Supply Area	Potable water scheme	QG2.10d	WS14	Water restriction duration: Level 3	0	days	
Dalby PWS	Dalby Potable Water Supply Area	Potable water scheme	QG2.10e	WS15	Water restriction duration: Level 4	NR	days	
Dalby PWS	Dalby Potable Water Supply Area	Potable water scheme	QG2.10f	WS16	Water restriction duration: Level 5	NR	days	
Dalby PWS	Dalby Potable Water Supply Area	Potable water scheme	QG2.11a	WS17	Has asset management planning been undertaken in the last 10 yrs?	yes	yes/no	
Dalby PWS	Dalby Potable Water Supply Area	Potable water scheme	QG2.11b	WS18	Has drought management planning been undertaken in the last 10 yrs?	yes	yes/no	
Dalby PWS	Dalby Potable Water Supply Area	Potable water scheme	QG2.11c	WS19	Has water demand forecasts been developed or reviewed in the last 5 yrs?	yes	yes/no	
Dalby PWS	Dalby Potable Water Supply Area	Potable water scheme	QG2.11d	WS20	Has assessment of key capacity constraints of water infrastructure been undertaken in last 10 yrs?	yes	yes/no	
Dalby PWS	Dalby Potable Water Supply Area	Potable water scheme	QG2.11e	WS21	Has the timing for potential future supply augmentation been assessed in the last 10 yrs?	yes	yes/no	
Dalby PWS	Dalby Potable Water Supply Area	Potable water scheme	QG2.12	WS22	Months water supply remaining as at 30 June (KPI level)	6	1,2,3,4,5,6	
Dalby PWS	Dalby Potable Water Supply Area	Potable water scheme	QG2.13	WS23	Confidence water demand will be met: next 18 mths	high	high,fair,unsure,low,very low	
Dalby PWS	Dalby Potable Water Supply Area	Potable water scheme	QG2.14	WS24	Confidence water demand will be met: next 5 yrs	high	high,fair,unsure,low,very low	
Dalby PWS	Dalby Potable Water Supply Area	Potable water scheme	QG2.3	WS3	Available contingency supplies	yes	yes/no	
Jandowae PWS	Jandowae Potable Water Supply Area	Potable water scheme	QG1.4a	AS1	Number water treatment plants: providing full treatment	1	Count	
Jandowae PWS	Jandowae Potable Water Supply Area	Potable water scheme	QG1.1	AS2	Length water mains	27.4	km	
Jandowae PWS	Jandowae Potable Water Supply Area	Potable water scheme	QG1.4b	AS47	Capacity of water treatment plants	0.96	ML/day	
Jandowae PWS	Jandowae Potable Water Supply Area	Potable water scheme	QG1.7	AS48	Total potable water storage volume	0.88	ML	
Jandowae PWS	Jandowae Potable Water Supply Area	Potable water scheme	QG1.23	AS56	Volume water lost: potable water	14	ML	
Jandowae PWS	Jandowae Potable Water Supply Area	Potable water scheme	QG4.5	AS8	Water main breaks per 100 km water main	73.1	per 100 km water main	
Jandowae PWS	Jandowae Potable Water Supply Area	Potable water scheme	QG4.12	CS10	Water service complaints per 1000 connections	0	per 1000 connections	
Jandowae PWS	Jandowae Potable Water Supply Area	Potable water scheme	QG4.14	CS12	Water and sewerage billing and account complaints per 1000 connections	0	per 1000 connections	
Jandowae PWS	Jandowae Potable Water Supply Area	Potable water scheme	QG4.11	CS13	Water and sewerage complaints (all) per 1000 connections	0.1	per 1000 connections	
Jandowae PWS	Jandowae Potable Water Supply Area	Potable water scheme	QG4.7	CS17	Average frequency unplanned interruptions: water	2.1	per 1000 connections	
Jandowae PWS	Jandowae Potable Water Supply Area	Potable water scheme	QG1.13	CS2	Connected residential properties: water	0.39	000s	
Jandowae PWS	Jandowae Potable Water Supply Area	Potable water scheme	QG1.14	CS3	Connected non-residential properties: water	0.095	000s	
Jandowae PWS	Jandowae Potable Water Supply Area	Potable water scheme	QG4.8a	CS66	Percent CSS response target met: water incidents	90	%	
Jandowae PWS	Jandowae Potable Water Supply Area	Potable water scheme	QG4.10	CS9	Water quality complaints per 1000 connections	0	per 1000 connections	
Jandowae PWS	Jandowae Potable Water Supply Area	Potable water scheme	QG4.1(value)	PR3	Fixed charge: water value	446.8	\$/annum	
Jandowae PWS	Jandowae Potable Water Supply Area	Potable water scheme	QG4.1(text)	PR5	Fixed charge: water description	Uniform water access charge across all schemes	Text	
Jandowae PWS	Jandowae Potable Water Supply Area	Potable water scheme	QG1.8	WA1	Volume water sourced: surface water	135.7	ML	
Jandowae PWS	Jandowae Potable Water Supply Area	Potable water scheme	QG1.9a	WA2	Volume water sourced: groundwater	0.4	ML	
Jandowae PWS	Jandowae Potable Water Supply Area	Potable water scheme	QG1.5	WA201	Maximum daily demand	1	ML/day	Data checked and 1.023ML is correct. TW



# Western Downs Regional Council

## 2020-2021 Annual SWIM Report (KPI Indicators only)

Results presented in below table were reported through the SWIM reporting system for period 1 July 2020 to 30 June 2021. The below results give a general overview of the water and sewerage operations of WDRC. While all care has been taken to ensure information is accurate, all information in this report is intended only as a guide. Please refer to qdwater's Fact Sheet or Further, making sense of water and sewerage services' factsheet for further information.

Scheme	Scheme Long Name	Scheme Type	KPI Code	Swim Code	Indicator Title	Value	Units	Comments
Jandowae PWS	Jandowae Potable Water Supply Area	Potable water scheme	QG1.21	WA223	Volume all water imported: internal and external	NR	ML	
Jandowae PWS	Jandowae Potable Water Supply Area	Potable water scheme	QG1.22	WA224	Volume all water exported: internal and external	NR	ML	
Jandowae PWS	Jandowae Potable Water Supply Area	Potable water scheme	QG1.6a	WA225	Volume potable water produced at a water treatment plant	96.5	ML	
Jandowae PWS	Jandowae Potable Water Supply Area	Potable water scheme	QG1.17a	WA32	Volume potable water supplied: residential	57.2	ML	
Jandowae PWS	Jandowae Potable Water Supply Area	Potable water scheme	QG1.18a	WA34	Volume potable water supplied: non-residential	27.9	ML	
Jandowae PWS	Jandowae Potable Water Supply Area	Potable water scheme	QG1.10	WA61	Volume water sourced: desalination marine water	NR	ML	
Jandowae PWS	Jandowae Potable Water Supply Area	Potable water scheme	QG1.12	WA7	Volume water sourced: all	136.1	ML	
Jandowae PWS	Jandowae Potable Water Supply Area	Potable water scheme	QG2.10a	WS11	Water restriction duration: PWC/M	254	days	
Jandowae PWS	Jandowae Potable Water Supply Area	Potable water scheme	QG2.10b	WS12	Water restriction duration: Level 1	111	days	
Jandowae PWS	Jandowae Potable Water Supply Area	Potable water scheme	QG2.10c	WS13	Water restriction duration: Level 2	0	days	
Jandowae PWS	Jandowae Potable Water Supply Area	Potable water scheme	QG2.10d	WS14	Water restriction duration: Level 3	0	days	
Jandowae PWS	Jandowae Potable Water Supply Area	Potable water scheme	QG2.10e	WS15	Water restriction duration: Level 4	NR	days	
Jandowae PWS	Jandowae Potable Water Supply Area	Potable water scheme	QG2.10f	WS16	Water restriction duration: Level 5	NR	days	
Jandowae PWS	Jandowae Potable Water Supply Area	Potable water scheme	QG2.11a	WS17	Has asset management planning been undertaken in the last 10 yrs?	yes	yes/no	
Jandowae PWS	Jandowae Potable Water Supply Area	Potable water scheme	QG2.11b	WS18	Has drought management planning been undertaken in the last 10 yrs?	yes	yes/no	
Jandowae PWS	Jandowae Potable Water Supply Area	Potable water scheme	QG2.11c	WS19	Has water demand forecasts been developed or reviewed in the last 5 yrs?	yes	yes/no	
Jandowae PWS	Jandowae Potable Water Supply Area	Potable water scheme	QG2.11d	WS20	Has assessment of key capacity constraints of water infrastructure been undertaken in last 10 yrs?	yes	yes/no	
Jandowae PWS	Jandowae Potable Water Supply Area	Potable water scheme	QG2.11e	WS21	Has the timing for potential future supply augmentation been assessed in the last 10 yrs?	yes	yes/no	
Jandowae PWS	Jandowae Potable Water Supply Area	Potable water scheme	QG2.12	WS22	Months water supply remaining as at 30 June (KPI level)	6	1,2,3,4,5,6	
Jandowae PWS	Jandowae Potable Water Supply Area	Potable water scheme	QG2.13	WS23	Confidence water demand will be met: next 18 mths	high	high,fair,unsure,low,very low	
Jandowae PWS	Jandowae Potable Water Supply Area	Potable water scheme	QG2.14	WS24	Confidence water demand will be met: next 5 yrs	high	high,fair,unsure,low,very low	
Jandowae PWS	Jandowae Potable Water Supply Area	Potable water scheme	QG2.3	WS3	Available contingency supplies	yes	yes/no	
Miles PWS	Miles Potable Water Supply Area	Potable water scheme	QG1.4a	AS1	Number water treatment plants: providing full treatment	1	Count	
Miles PWS	Miles Potable Water Supply Area	Potable water scheme	QG1.1	AS2	Length water mains	38.6	km	
Miles PWS	Miles Potable Water Supply Area	Potable water scheme	QG1.4b	AS47	Capacity of water treatment plants	1.6	ML/day	
Miles PWS	Miles Potable Water Supply Area	Potable water scheme	QG1.7	AS48	Total potable water storage volume	2.47	ML	
Miles PWS	Miles Potable Water Supply Area	Potable water scheme	QG1.23	AS56	Volume water lost: potable water	48.1	ML	
Miles PWS	Miles Potable Water Supply Area	Potable water scheme	QG4.5	AS8	Water main breaks per 100 km water main	13	per 100 km water main	
Miles PWS	Miles Potable Water Supply Area	Potable water scheme	QG4.12	CS10	Water service complaints per 1000 connections	0	per 1000 connections	
Miles PWS	Miles Potable Water Supply Area	Potable water scheme	QG4.14	CS12	Water and sewerage billing and account complaints per 1000 connections	0	per 1000 connections	
Miles PWS	Miles Potable Water Supply Area	Potable water scheme	QG4.11	CS13	Water and sewerage complaints (all) per 1000 connections	0	per 1000 connections	
Miles PWS	Miles Potable Water Supply Area	Potable water scheme	QG4.7	CS17	Average frequency unplanned interruptions: water	1.1	per 1000 connections	
Miles PWS	Miles Potable Water Supply Area	Potable water scheme	QG1.13	CS2	Connected residential properties: water	0.746	000s	
Miles PWS	Miles Potable Water Supply Area	Potable water scheme	QG1.14	CS3	Connected non-residential properties: water	0.17	000s	
Miles PWS	Miles Potable Water Supply Area	Potable water scheme	QG4.8a	CS66	Percent CS3 response target met: water incidents	81	%	
Miles PWS	Miles Potable Water Supply Area	Potable water scheme	QG4.10	CS9	Water quality complaints per 1000 connections	0	per 1000 connections	
Miles PWS	Miles Potable Water Supply Area	Potable water scheme	QG4.14(value)	PR3	Fixed charge: water value	446.8	\$/annum	
Miles PWS	Miles Potable Water Supply Area	Potable water scheme	QG4.14(text)	PR5	Fixed charge: water description	Uniform water access charge across all schemes	Text	
Miles PWS	Miles Potable Water Supply Area	Potable water scheme	QG1.8	WA1	Volume water sourced: surface water	209	ML	
Miles PWS	Miles Potable Water Supply Area	Potable water scheme	QG1.9a	WA2	Volume water sourced: groundwater	2.8	ML/day	
Miles PWS	Miles Potable Water Supply Area	Potable water scheme	QG1.5	WA201	Maximum daily demand	2.8	ML/day	Data checked and 2.835ML is correct. TW
Miles PWS	Miles Potable Water Supply Area	Potable water scheme	QG1.21	WA223	Volume all water imported: internal and external	NR	ML	
Miles PWS	Miles Potable Water Supply Area	Potable water scheme	QG1.22	WA224	Volume all water exported: internal and external	NR	ML	
Miles PWS	Miles Potable Water Supply Area	Potable water scheme	QG1.6a	WA225	Volume potable water produced at a water treatment plant	301.3	ML	
Miles PWS	Miles Potable Water Supply Area	Potable water scheme	QG1.17a	WA32	Volume potable water supplied: residential	141.2	ML	
Miles PWS	Miles Potable Water Supply Area	Potable water scheme	QG1.18a	WA34	Volume potable water supplied: non-residential	117.9	ML	
Miles PWS	Miles Potable Water Supply Area	Potable water scheme	QG1.10	WA61	Volume water sourced: desalination marine water	NR	ML	
Miles PWS	Miles Potable Water Supply Area	Potable water scheme	QG1.12	WA7	Volume water sourced: all	415.2	ML	
Miles PWS	Miles Potable Water Supply Area	Potable water scheme	QG2.10a	WS11	Water restriction duration: PWC/M	365	days	
Miles PWS	Miles Potable Water Supply Area	Potable water scheme	QG2.10b	WS12	Water restriction duration: Level 1	0	days	
Miles PWS	Miles Potable Water Supply Area	Potable water scheme	QG2.10c	WS13	Water restriction duration: Level 2	0	days	
Miles PWS	Miles Potable Water Supply Area	Potable water scheme	QG2.10d	WS14	Water restriction duration: Level 3	0	days	
Miles PWS	Miles Potable Water Supply Area	Potable water scheme	QG2.10e	WS15	Water restriction duration: Level 4	NR	days	
Miles PWS	Miles Potable Water Supply Area	Potable water scheme	QG2.10f	WS16	Water restriction duration: Level 5	NR	days	
Miles PWS	Miles Potable Water Supply Area	Potable water scheme	QG2.11a	WS17	Has asset management planning been undertaken in the last 10 yrs?	yes	yes/no	
Miles PWS	Miles Potable Water Supply Area	Potable water scheme	QG2.11b	WS18	Has drought management planning been undertaken in the last 10 yrs?	yes	yes/no	
Miles PWS	Miles Potable Water Supply Area	Potable water scheme	QG2.11c	WS19	Has water demand forecasts been developed or reviewed in the last 5 yrs?	yes	yes/no	
Miles PWS	Miles Potable Water Supply Area	Potable water scheme	QG2.11d	WS20	Has assessment of key capacity constraints of water infrastructure been undertaken in last 10 yrs?	yes	yes/no	
Miles PWS	Miles Potable Water Supply Area	Potable water scheme	QG2.11e	WS21	Has the timing for potential future supply augmentation been assessed in the last 10 yrs?	yes	yes/no	
Miles PWS	Miles Potable Water Supply Area	Potable water scheme	QG2.12	WS22	Months water supply remaining as at 30 June (KPI level)	6	1,2,3,4,5,6	
Miles PWS	Miles Potable Water Supply Area	Potable water scheme	QG2.13	WS23	Confidence water demand will be met: next 18 mths	high	high,fair,unsure,low,very low	
Miles PWS	Miles Potable Water Supply Area	Potable water scheme	QG2.14	WS24	Confidence water demand will be met: next 5 yrs	high	high,fair,unsure,low,very low	
Miles PWS	Miles Potable Water Supply Area	Potable water scheme	QG2.3	WS3	Available contingency supplies	yes	yes/no	
Tara PWS	Tara Potable Water Supply Area	Potable water scheme	QG1.4a	AS1	Number water treatment plants: providing full treatment	1	Count	
Tara PWS	Tara Potable Water Supply Area	Potable water scheme	QG1.1	AS2	Length water mains	24.1	km	
Tara PWS	Tara Potable Water Supply Area	Potable water scheme	QG1.4b	AS47	Capacity of water treatment plants	0.5	ML/day	
Tara PWS	Tara Potable Water Supply Area	Potable water scheme	QG1.7	AS48	Total potable water storage volume	2.225	ML	
Tara PWS	Tara Potable Water Supply Area	Potable water scheme	QG1.23	AS56	Volume water lost: potable water	53.8	ML	
Tara PWS	Tara Potable Water Supply Area	Potable water scheme	QG4.5	AS8	Water main breaks per 100 km water main	20.7	per 100 km water main	Discrepancy with Revenue Data; although investigated accuracy cannot be guaranteed
Tara PWS	Tara Potable Water Supply Area	Potable water scheme	QG4.12	CS10	Water service complaints per 1000 connections	0	per 1000 connections	
Tara PWS	Tara Potable Water Supply Area	Potable water scheme	QG4.14	CS12	Water and sewerage billing and account complaints per 1000 connections	2.1	per 1000 connections	
Tara PWS	Tara Potable Water Supply Area	Potable water scheme	QG4.11	CS13	Water and sewerage complaints (all) per 1000 connections	2.1	per 1000 connections	
Tara PWS	Tara Potable Water Supply Area	Potable water scheme	QG4.7	CS17	Average frequency unplanned interruptions: water	2.1	per 1000 connections	
Tara PWS	Tara Potable Water Supply Area	Potable water scheme	QG1.13	CS2	Connected residential properties: water	0.346	000s	
Tara PWS	Tara Potable Water Supply Area	Potable water scheme	QG1.14	CS3	Connected non-residential properties: water	0.138	000s	
Tara PWS	Tara Potable Water Supply Area	Potable water scheme	QG4.8a	CS66	Percent CS3 response target met: water incidents	89	%	
Tara PWS	Tara Potable Water Supply Area	Potable water scheme	QG4.10	CS9	Water quality complaints per 1000 connections	2.1	per 1000 connections	
Tara PWS	Tara Potable Water Supply Area	Potable water scheme	QG4.14(value)	PR3	Fixed charge: water value	446.8	\$/annum	
Tara PWS	Tara Potable Water Supply Area	Potable water scheme	QG4.14(text)	PR5	Fixed charge: water description	Uniform water access charge across all schemes	Text	
Tara PWS	Tara Potable Water Supply Area	Potable water scheme	QG1.8	WA1	Volume water sourced: surface water	168.3	ML	
Tara PWS	Tara Potable Water Supply Area	Potable water scheme	QG1.9a	WA2	Volume water sourced: groundwater	1.3	ML/day	
Tara PWS	Tara Potable Water Supply Area	Potable water scheme	QG1.5	WA201	Maximum daily demand	1.3	ML/day	
Tara PWS	Tara Potable Water Supply Area	Potable water scheme	QG1.21	WA223	Volume all water imported: internal and external	NR	ML	
Tara PWS	Tara Potable Water Supply Area	Potable water scheme	QG1.22	WA224	Volume all water exported: internal and external	NR	ML	
Tara PWS	Tara Potable Water Supply Area	Potable water scheme	QG1.6a	WA225	Volume potable water produced at a water treatment plant	157.5	ML	
Tara PWS	Tara Potable Water Supply Area	Potable water scheme	QG1.17a	WA32	Volume potable water supplied: residential	47.5	ML	
Tara PWS	Tara Potable Water Supply Area	Potable water scheme	QG1.18a	WA34	Volume potable water supplied: non-residential	56.6	ML	
Tara PWS	Tara Potable Water Supply Area	Potable water scheme	QG1.10	WA61	Volume water sourced: desalination marine water	NR	ML	
Tara PWS	Tara Potable Water Supply Area	Potable water scheme	QG1.12	WA7	Volume water sourced: all	204.1	ML	
Tara PWS	Tara Potable Water Supply Area	Potable water scheme	QG2.10a	WS11	Water restriction duration: PWC/M	306	days	
Tara PWS	Tara Potable Water Supply Area	Potable water scheme	QG2.10b	WS12	Water restriction duration: Level 1	59	days	



# Western Downs Regional Council

## 2020-2021 Annual SWIM Report (KPI Indicators only)

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Scheme	Scheme Long Name	Scheme Type	KPI Code	SWIM Code	Indicator Title	Value	Units	Comments
Tara PWS	Tara Potable Water Supply Area	Potable water scheme	QG2.10c	WS13	Water restriction duration: Level 2	0	days	
Tara PWS	Tara Potable Water Supply Area	Potable water scheme	QG2.10d	WS14	Water restriction duration: Level 3	0	days	
Tara PWS	Tara Potable Water Supply Area	Potable water scheme	QG2.10e	WS15	Water restriction duration: Level 4	NR	days	
Tara PWS	Tara Potable Water Supply Area	Potable water scheme	QG2.10f	WS16	Water restriction duration: Level 5	NR	days	
Tara PWS	Tara Potable Water Supply Area	Potable water scheme	QG2.11a	WS17	Has asset management planning been undertaken in the last 10 yrs?	yes	yes/no	
Tara PWS	Tara Potable Water Supply Area	Potable water scheme	QG2.11b	WS18	Has drought management planning been undertaken in the last 10 yrs?	yes	yes/no	
Tara PWS	Tara Potable Water Supply Area	Potable water scheme	QG2.11c	WS19	Has water demand forecasts been developed or reviewed in the last 5 yrs?	yes	yes/no	
Tara PWS	Tara Potable Water Supply Area	Potable water scheme	QG2.11d	WS20	Has assessment of key capacity constraints of water infrastructure been undertaken in the last 10 yrs?	yes	yes/no	
Tara PWS	Tara Potable Water Supply Area	Potable water scheme	QG2.11e	WS21	Has the timing for potential future supply augmentation been assessed in the last 10 yrs?	yes	yes/no	
Tara PWS	Tara Potable Water Supply Area	Potable water scheme	QG2.12	WS22	Months water supply remains as at 30 June (KPI level)	6	1,2,3,4,5,6	
Tara PWS	Tara Potable Water Supply Area	Potable water scheme	QG2.13	WS23	Confidence water demand will be met: next 18 mths	high	high,fair,unsure,low,very low	
Tara PWS	Tara Potable Water Supply Area	Potable water scheme	QG2.14	WS24	Confidence water demand will be met: next 5 yrs	high	high,fair,unsure,low,very low	
Tara PWS	Tara Potable Water Supply Area	Potable water scheme	QG2.3	WS3	Available contingency supplies	yes	yes/no	
Wandoan PWS	Wandoan Potable Water Supply Area	Potable water scheme	QG1.4a	AS1	Number water treatment plants: providing full treatment	1	Count	
Wandoan PWS	Wandoan Potable Water Supply Area	Potable water scheme	QG1.1	AS2	Length water mains	20.4	km	
Wandoan PWS	Wandoan Potable Water Supply Area	Potable water scheme	QG1.4b	AS47	Capacity of water treatment plants	1	ML/day	
Wandoan PWS	Wandoan Potable Water Supply Area	Potable water scheme	QG1.7	AS48	Total potable water storage volume	1,786	ML	
Wandoan PWS	Wandoan Potable Water Supply Area	Potable water scheme	QG1.23	AS56	Volume water lost: potable water	24.5	ML	
Wandoan PWS	Wandoan Potable Water Supply Area	Potable water scheme	QG4.5	AS8	Water main breaks per 100 km water main	0	per 100 km water main	
Wandoan PWS	Wandoan Potable Water Supply Area	Potable water scheme	QG4.12	CS10	Water service complaints per 1000 connections	0	per 1000 connections	
Wandoan PWS	Wandoan Potable Water Supply Area	Potable water scheme	QG4.14	CS12	Water and sewerage billing and account complaints per 1000 connections	0	per 1000 connections	
Wandoan PWS	Wandoan Potable Water Supply Area	Potable water scheme	QG4.11	CS13	Water and sewerage complaints (all) per 1000 connections	0	per 1000 connections	
Wandoan PWS	Wandoan Potable Water Supply Area	Potable water scheme	QG4.7	CS17	Average frequency unplanned interruptions: water	0.262	per 1000 connections	
Wandoan PWS	Wandoan Potable Water Supply Area	Potable water scheme	QG1.13	CS2	Connected residential properties: water	0	000s	
Wandoan PWS	Wandoan Potable Water Supply Area	Potable water scheme	QG1.14	CS3	Connected non-residential properties: water	0.1	000s	
Wandoan PWS	Wandoan Potable Water Supply Area	Potable water scheme	QG4.8a	CS66	Percent CSS response target met: water incidents	100	%	
Wandoan PWS	Wandoan Potable Water Supply Area	Potable water scheme	QG4.10	CS9	Water quality complaints per 1000 connections	446.8	per 1000 connections	
Wandoan PWS	Wandoan Potable Water Supply Area	Potable water scheme	QG4.10(a)val	PR3	Fixed charge: water value	0	\$/annum	
Wandoan PWS	Wandoan Potable Water Supply Area	Potable water scheme	QG4.10(text)	PR5	Fixed charge: water description	Uniform water access charge across all schemes	Text	
Wandoan PWS	Wandoan Potable Water Supply Area	Potable water scheme	QG1.8	WA1	Volume water sourced: surface water	0	ML	
Wandoan PWS	Wandoan Potable Water Supply Area	Potable water scheme	QG1.9a	WA2	Volume water sourced: groundwater	226.1	ML	
Wandoan PWS	Wandoan Potable Water Supply Area	Potable water scheme	QG1.5	WA201	Maximum daily demand	1.1	ML/day	
Wandoan PWS	Wandoan Potable Water Supply Area	Potable water scheme	QG1.21	WA223	Volume all water imported: internal and external	NR	ML	
Wandoan PWS	Wandoan Potable Water Supply Area	Potable water scheme	QG1.22	WA224	Volume all water exported: internal and external	NR	ML	
Wandoan PWS	Wandoan Potable Water Supply Area	Potable water scheme	QG1.6a	WA225	Volume potable water produced at a water treatment plant	159	ML	
Wandoan PWS	Wandoan Potable Water Supply Area	Potable water scheme	QG1.17a	WA32	Volume potable water supplied: residential	48.4	ML	
Wandoan PWS	Wandoan Potable Water Supply Area	Potable water scheme	QG1.18a	WA34	Volume potable water supplied: non-residential	71.1	ML	
Wandoan PWS	Wandoan Potable Water Supply Area	Potable water scheme	QG1.10	WA61	Volume water sourced: desalination marine water	NR	ML	
Wandoan PWS	Wandoan Potable Water Supply Area	Potable water scheme	QG1.12	WA7	Volume water sourced: all	226.1	ML	
Wandoan PWS	Wandoan Potable Water Supply Area	Potable water scheme	QG2.10a	WS11	Water restriction duration: PWC/M	365	days	
Wandoan PWS	Wandoan Potable Water Supply Area	Potable water scheme	QG2.10b	WS12	Water restriction duration: Level 1	0	days	
Wandoan PWS	Wandoan Potable Water Supply Area	Potable water scheme	QG2.10c	WS13	Water restriction duration: Level 2	0	days	
Wandoan PWS	Wandoan Potable Water Supply Area	Potable water scheme	QG2.10d	WS14	Water restriction duration: Level 3	0	days	
Wandoan PWS	Wandoan Potable Water Supply Area	Potable water scheme	QG2.10e	WS15	Water restriction duration: Level 4	NR	days	
Wandoan PWS	Wandoan Potable Water Supply Area	Potable water scheme	QG2.10f	WS16	Water restriction duration: Level 5	NR	days	
Wandoan PWS	Wandoan Potable Water Supply Area	Potable water scheme	QG2.11a	WS17	Has asset management planning been undertaken in the last 10 yrs?	yes	yes/no	
Wandoan PWS	Wandoan Potable Water Supply Area	Potable water scheme	QG2.11b	WS18	Has drought management planning been undertaken in the last 10 yrs?	yes	yes/no	
Wandoan PWS	Wandoan Potable Water Supply Area	Potable water scheme	QG2.11c	WS19	Has water demand forecasts been developed or reviewed in the last 5 yrs?	yes	yes/no	
Wandoan PWS	Wandoan Potable Water Supply Area	Potable water scheme	QG2.11d	WS20	Has assessment of key capacity constraints of water infrastructure been undertaken in the last 10 yrs?	yes	yes/no	
Wandoan PWS	Wandoan Potable Water Supply Area	Potable water scheme	QG2.11e	WS21	Has the timing for potential future supply augmentation been assessed in the last 10 yrs?	yes	yes/no	
Wandoan PWS	Wandoan Potable Water Supply Area	Potable water scheme	QG2.12	WS22	Months water supply remains as at 30 June (KPI level)	6	1,2,3,4,5,6	
Wandoan PWS	Wandoan Potable Water Supply Area	Potable water scheme	QG2.13	WS23	Confidence water demand will be met: next 18 mths	high	high,fair,unsure,low,very low	
Wandoan PWS	Wandoan Potable Water Supply Area	Potable water scheme	QG2.14	WS24	Confidence water demand will be met: next 5 yrs	high	high,fair,unsure,low,very low	
Wandoan PWS	Wandoan Potable Water Supply Area	Potable water scheme	QG2.3	WS3	Available contingency supplies	yes	yes/no	
Warra PWS	Warra Potable Water Supply Area	Potable water scheme	QG1.4a	AS1	Number water treatment plants: providing full treatment	1	Count	
Warra PWS	Warra Potable Water Supply Area	Potable water scheme	QG1.1	AS2	Length water mains	0.2	km	
Warra PWS	Warra Potable Water Supply Area	Potable water scheme	QG1.4b	AS47	Capacity of water treatment plants	4	ML/day	
Warra PWS	Warra Potable Water Supply Area	Potable water scheme	QG1.7	AS48	Total potable water storage volume	0.186	ML	
Warra PWS	Warra Potable Water Supply Area	Potable water scheme	QG1.23	AS56	Volume water lost: potable water	2.6	ML	
Warra PWS	Warra Potable Water Supply Area	Potable water scheme	QG4.5	AS8	Water main breaks per 100 km water main	100.7	per 100 km water main	
Warra PWS	Warra Potable Water Supply Area	Potable water scheme	QG4.12	CS10	Water service complaints per 1000 connections	0	per 1000 connections	
Warra PWS	Warra Potable Water Supply Area	Potable water scheme	QG4.14	CS12	Water and sewerage billing and account complaints per 1000 connections	0	per 1000 connections	
Warra PWS	Warra Potable Water Supply Area	Potable water scheme	QG4.11	CS13	Water and sewerage complaints (all) per 1000 connections	55.6	per 1000 connections	
Warra PWS	Warra Potable Water Supply Area	Potable water scheme	QG4.7	CS17	Average frequency unplanned interruptions: water	0	per 1000 connections	
Warra PWS	Warra Potable Water Supply Area	Potable water scheme	QG1.13	CS2	Connected residential properties: water	0.055	000s	
Warra PWS	Warra Potable Water Supply Area	Potable water scheme	QG1.14	CS3	Connected non-residential properties: water	0.017	000s	
Warra PWS	Warra Potable Water Supply Area	Potable water scheme	QG4.8a	CS66	Percent CSS response target met: water incidents	88	%	
Warra PWS	Warra Potable Water Supply Area	Potable water scheme	QG4.10	CS9	Water quality complaints per 1000 connections	55.6	per 1000 connections	
Warra PWS	Warra Potable Water Supply Area	Potable water scheme	QG4.10(a)val	PR3	Fixed charge: water value	483.6	\$/annum	
Warra PWS	Warra Potable Water Supply Area	Potable water scheme	QG4.10(text)	PR5	Fixed charge: water description	Uniform water access charge across all schemes	Text	
Warra PWS	Warra Potable Water Supply Area	Potable water scheme	QG1.8	WA1	Volume water sourced: surface water	17.2	ML	
Warra PWS	Warra Potable Water Supply Area	Potable water scheme	QG1.9a	WA2	Volume water sourced: groundwater	0	ML	
Warra PWS	Warra Potable Water Supply Area	Potable water scheme	QG1.5	WA201	Maximum daily demand	0.2	ML/day	Data checked and 0.24 is correct. TW
Warra PWS	Warra Potable Water Supply Area	Potable water scheme	QG1.21	WA223	Volume all water imported: internal and external	NR	ML	
Warra PWS	Warra Potable Water Supply Area	Potable water scheme	QG1.22	WA224	Volume all water exported: internal and external	NR	ML	
Warra PWS	Warra Potable Water Supply Area	Potable water scheme	QG1.6a	WA225	Volume potable water produced at a water treatment plant	17.1	ML	Data checked and 17.09ML correct. TW
Warra PWS	Warra Potable Water Supply Area	Potable water scheme	QG1.17a	WA32	Volume potable water supplied: residential	2.2	ML	
Warra PWS	Warra Potable Water Supply Area	Potable water scheme	QG1.18a	WA34	Volume potable water supplied: non-residential	NR	ML	
Warra PWS	Warra Potable Water Supply Area	Potable water scheme	QG1.10	WA61	Volume water sourced: desalination marine water	NR	ML	
Warra PWS	Warra Potable Water Supply Area	Potable water scheme	QG1.12	WA7	Volume water sourced: all	17.2	ML	
Warra PWS	Warra Potable Water Supply Area	Potable water scheme	QG2.10a	WS11	Water restriction duration: PWC/M	365	days	
Warra PWS	Warra Potable Water Supply Area	Potable water scheme	QG2.10b	WS12	Water restriction duration: Level 1	0	days	
Warra PWS	Warra Potable Water Supply Area	Potable water scheme	QG2.10c	WS13	Water restriction duration: Level 2	0	days	
Warra PWS	Warra Potable Water Supply Area	Potable water scheme	QG2.10d	WS14	Water restriction duration: Level 3	0	days	
Warra PWS	Warra Potable Water Supply Area	Potable water scheme	QG2.10e	WS15	Water restriction duration: Level 4	NR	days	
Warra PWS	Warra Potable Water Supply Area	Potable water scheme	QG2.10f	WS16	Water restriction duration: Level 5	NR	days	
Warra PWS	Warra Potable Water Supply Area	Potable water scheme	QG2.11a	WS17	Has asset management planning been undertaken in the last 10 yrs?	yes	yes/no	
Warra PWS	Warra Potable Water Supply Area	Potable water scheme	QG2.11b	WS18	Has drought management planning been undertaken in the last 10 yrs?	yes	yes/no	
Warra PWS	Warra Potable Water Supply Area	Potable water scheme	QG2.11c	WS19	Has water demand forecasts been developed or reviewed in the last 5 yrs?	yes	yes/no	
Warra PWS	Warra Potable Water Supply Area	Potable water scheme	QG2.11d	WS20	Has assessment of key capacity constraints of water infrastructure been undertaken in the last 10 yrs?	yes	yes/no	
Warra PWS	Warra Potable Water Supply Area	Potable water scheme	QG2.11e	WS21	Has the timing for potential future supply augmentation been assessed in the last 10 yrs?	yes	yes/no	



# Western Downs Regional Council

## 2020-2021 Annual SWIM Report (KPI Indicators only)

Results presented in below table were reported through the SWIM reporting system for period 1 July 2020 to 30 June 2021. The below results give a general overview of the water and sewerage operations of WDRC. While all care has been taken to ensure information is accurate, all information in this report is intended only as a guide. Please refer to qdwater's 'Fact or Fiction', making sense of water and sewerage services' factsheet for further information.

Scheme	Scheme Long Name	Scheme Type	KPI Code	Swim Code	Indicator Title	Value	Units	Comments
Warra PWS	Warra Potable Water Supply Area	Potable water scheme	G02.12	WS22	Months water supply remaining as at 30 June (KPI level)	4	1,2,3,4,5,6	
Warra PWS	Warra Potable Water Supply Area	Potable water scheme	G02.13	WS23	Confidence water demand will be met: next 18 mths	high	high,fair,unsure,low,very low	
Warra PWS	Warra Potable Water Supply Area	Potable water scheme	G02.14	WS24	Confidence water demand will be met: next 5 yrs	fair	high,fair,unsure,low,very low	
Warra PWS	Warra Potable Water Supply Area	Potable water scheme	G02.3	WS3	Available contingency supplies	yes	yes/no	
Brigalow NPWS	Brigalow Non Potable Water Supply Area	Raw-Partially treated water scheme	G01.1	A52	Length water mains	3.2	km	
Brigalow NPWS	Brigalow Non Potable Water Supply Area	Raw-Partially treated water scheme	G04.5	A58	Water main breaks per 100 km water main	82.5	per 100 km water main	
Brigalow NPWS	Brigalow Non Potable Water Supply Area	Raw-Partially treated water scheme	G04.12	CS10	Water service complaints per 1000 connections	0	per 1000 connections	
Brigalow NPWS	Brigalow Non Potable Water Supply Area	Raw-Partially treated water scheme	G04.14	CS12	Water and sewerage billing and account complaints per 1000 connections	0	per 1000 connections	
Brigalow NPWS	Brigalow Non Potable Water Supply Area	Raw-Partially treated water scheme	G04.11	CS13	Water and sewerage complaints (all) per 1000 connections	35.7	per 1000 connections	
Brigalow NPWS	Brigalow Non Potable Water Supply Area	Raw-Partially treated water scheme	G01.13	CS2	Connected residential properties: water	0.023	000s	
Brigalow NPWS	Brigalow Non Potable Water Supply Area	Raw-Partially treated water scheme	G01.14	CS3	Connected non-residential properties: water	0.005	000s	
Brigalow NPWS	Brigalow Non Potable Water Supply Area	Raw-Partially treated water scheme	G04.8a	CS66	Percent CSS response target met: water incidents	92	%	
Brigalow NPWS	Brigalow Non Potable Water Supply Area	Raw-Partially treated water scheme	G04.10	CS9	Water quality complaints per 1000 connections	35.7	per 1000 connections	
Brigalow NPWS	Brigalow Non Potable Water Supply Area	Raw-Partially treated water scheme	G04.14(value)	PR3	Fixed charge: water value	446.8	\$/annum	
Brigalow NPWS	Brigalow Non Potable Water Supply Area	Raw-Partially treated water scheme	G04.14(text)	PR5	Fixed charge: water description	Uniform water access charge across all schemes	Text	
Brigalow NPWS	Brigalow Non Potable Water Supply Area	Raw-Partially treated water scheme	G01.8	WA1	Volume water sourced: surface water	4.5	ML	
Brigalow NPWS	Brigalow Non Potable Water Supply Area	Raw-Partially treated water scheme	G01.9a	WA2	Volume water sourced: groundwater	0	ML	
Brigalow NPWS	Brigalow Non Potable Water Supply Area	Raw-Partially treated water scheme	G01.5	WA201	Maximum daily demand	NR	ML/day	
Brigalow NPWS	Brigalow Non Potable Water Supply Area	Raw-Partially treated water scheme	G01.21	WA223	Volume all water imported: internal and external	NR	ML	
Brigalow NPWS	Brigalow Non Potable Water Supply Area	Raw-Partially treated water scheme	G01.22	WA224	Volume all water exported: internal and external	NR	ML	
Brigalow NPWS	Brigalow Non Potable Water Supply Area	Raw-Partially treated water scheme	G01.10	WA61	Volume water sourced: desalination marine water	NR	ML	
Brigalow NPWS	Brigalow Non Potable Water Supply Area	Raw-Partially treated water scheme	G01.12	WA7	Volume water sourced: all	4.5	ML	
Brigalow NPWS	Brigalow Non Potable Water Supply Area	Raw-Partially treated water scheme	G01.17b	WA91	Volume raw-PT water supplied: residential	2.4	ML	
Brigalow NPWS	Brigalow Non Potable Water Supply Area	Raw-Partially treated water scheme	G01.18b	WA92	Volume raw-PT water supplied: non-residential	1	ML	
Brigalow NPWS	Brigalow Non Potable Water Supply Area	Raw-Partially treated water scheme	G02.10a	WS11	Water restriction duration: PWC	365	days	
Brigalow NPWS	Brigalow Non Potable Water Supply Area	Raw-Partially treated water scheme	G02.10b	WS12	Water restriction duration: Level 1	0	days	
Brigalow NPWS	Brigalow Non Potable Water Supply Area	Raw-Partially treated water scheme	G02.10c	WS13	Water restriction duration: Level 2	0	days	
Brigalow NPWS	Brigalow Non Potable Water Supply Area	Raw-Partially treated water scheme	G02.10d	WS14	Water restriction duration: Level 3	0	days	
Brigalow NPWS	Brigalow Non Potable Water Supply Area	Raw-Partially treated water scheme	G02.10e	WS15	Water restriction duration: Level 4	NR	days	
Brigalow NPWS	Brigalow Non Potable Water Supply Area	Raw-Partially treated water scheme	G02.10f	WS16	Water restriction duration: Level 5	NR	days	
Brigalow NPWS	Brigalow Non Potable Water Supply Area	Raw-Partially treated water scheme	G02.11a	WS17	Has asset management planning been undertaken in the last 10 yrs?	yes	yes/no	
Brigalow NPWS	Brigalow Non Potable Water Supply Area	Raw-Partially treated water scheme	G02.11b	WS18	Has drought management planning been undertaken in the last 10 yrs?	yes	yes/no	
Brigalow NPWS	Brigalow Non Potable Water Supply Area	Raw-Partially treated water scheme	G02.11c	WS19	Has water demand forecasts been developed or reviewed in the last 5 yrs?	yes	yes/no	
Brigalow NPWS	Brigalow Non Potable Water Supply Area	Raw-Partially treated water scheme	G02.11d	WS20	Has assessment of key capacity constraints of water infrastructure been undertaken in last 10 yrs?	yes	yes/no	
Brigalow NPWS	Brigalow Non Potable Water Supply Area	Raw-Partially treated water scheme	G02.11e	WS21	Has the timing for potential future supply augmentation been assessed in the last 10 yrs?	yes	yes/no	
Brigalow NPWS	Brigalow Non Potable Water Supply Area	Raw-Partially treated water scheme	G02.12	WS22	Months water supply remaining as at 30 June (KPI level)	4	1,2,3,4,5,6	
Brigalow NPWS	Brigalow Non Potable Water Supply Area	Raw-Partially treated water scheme	G02.13	WS23	Confidence water demand will be met: next 18 mths	high	high,fair,unsure,low,very low	
Brigalow NPWS	Brigalow Non Potable Water Supply Area	Raw-Partially treated water scheme	G02.14	WS24	Confidence water demand will be met: next 5 yrs	fair	high,fair,unsure,low,very low	
Brigalow NPWS	Brigalow Non Potable Water Supply Area	Raw-Partially treated water scheme	G02.3	WS3	Available contingency supplies	yes	yes/no	
Dulacca NPWS	Dulacca Non Potable Water Supply Area	Raw-Partially treated water scheme	G01.1	A52	Length water mains	3.6	km	
Dulacca NPWS	Dulacca Non Potable Water Supply Area	Raw-Partially treated water scheme	G04.5	A58	Water main breaks per 100 km water main	55.8	per 100 km water main	
Dulacca NPWS	Dulacca Non Potable Water Supply Area	Raw-Partially treated water scheme	G04.12	CS10	Water service complaints per 1000 connections	0	per 1000 connections	
Dulacca NPWS	Dulacca Non Potable Water Supply Area	Raw-Partially treated water scheme	G04.14	CS12	Water and sewerage billing and account complaints per 1000 connections	0	per 1000 connections	
Dulacca NPWS	Dulacca Non Potable Water Supply Area	Raw-Partially treated water scheme	G04.11	CS13	Water and sewerage complaints (all) per 1000 connections	0	per 1000 connections	
Dulacca NPWS	Dulacca Non Potable Water Supply Area	Raw-Partially treated water scheme	G01.13	CS2	Connected residential properties: water	0.065	000s	
Dulacca NPWS	Dulacca Non Potable Water Supply Area	Raw-Partially treated water scheme	G01.14	CS3	Connected non-residential properties: water	0.014	000s	
Dulacca NPWS	Dulacca Non Potable Water Supply Area	Raw-Partially treated water scheme	G04.8a	CS66	Percent CSS response target met: water incidents	89	%	
Dulacca NPWS	Dulacca Non Potable Water Supply Area	Raw-Partially treated water scheme	G04.10	CS9	Water quality complaints per 1000 connections	0	per 1000 connections	
Dulacca NPWS	Dulacca Non Potable Water Supply Area	Raw-Partially treated water scheme	G04.14(value)	PR3	Fixed charge: water value	446.8	\$/annum	
Dulacca NPWS	Dulacca Non Potable Water Supply Area	Raw-Partially treated water scheme	G04.14(text)	PR5	Fixed charge: water description	Uniform water access charge across all schemes	Text	
Dulacca NPWS	Dulacca Non Potable Water Supply Area	Raw-Partially treated water scheme	G01.8	WA1	Volume water sourced: surface water	4.7	ML	
Dulacca NPWS	Dulacca Non Potable Water Supply Area	Raw-Partially treated water scheme	G01.9a	WA2	Volume water sourced: groundwater	10.4	ML	
Dulacca NPWS	Dulacca Non Potable Water Supply Area	Raw-Partially treated water scheme	G01.5	WA201	Maximum daily demand	NR	ML/day	
Dulacca NPWS	Dulacca Non Potable Water Supply Area	Raw-Partially treated water scheme	G01.21	WA223	Volume all water imported: internal and external	NR	ML	
Dulacca NPWS	Dulacca Non Potable Water Supply Area	Raw-Partially treated water scheme	G01.22	WA224	Volume all water exported: internal and external	NR	ML	
Dulacca NPWS	Dulacca Non Potable Water Supply Area	Raw-Partially treated water scheme	G01.10	WA61	Volume water sourced: desalination marine water	NR	ML	
Dulacca NPWS	Dulacca Non Potable Water Supply Area	Raw-Partially treated water scheme	G01.12	WA7	Volume water sourced: all	15.2	ML	
Dulacca NPWS	Dulacca Non Potable Water Supply Area	Raw-Partially treated water scheme	G01.17b	WA91	Volume raw-PT water supplied: residential	7.9	ML	
Dulacca NPWS	Dulacca Non Potable Water Supply Area	Raw-Partially treated water scheme	G01.18b	WA92	Volume raw-PT water supplied: non-residential	3.3	ML	
Dulacca NPWS	Dulacca Non Potable Water Supply Area	Raw-Partially treated water scheme	G02.10a	WS11	Water restriction duration: PWC	365	days	
Dulacca NPWS	Dulacca Non Potable Water Supply Area	Raw-Partially treated water scheme	G02.10b	WS12	Water restriction duration: Level 1	0	days	
Dulacca NPWS	Dulacca Non Potable Water Supply Area	Raw-Partially treated water scheme	G02.10c	WS13	Water restriction duration: Level 2	0	days	
Dulacca NPWS	Dulacca Non Potable Water Supply Area	Raw-Partially treated water scheme	G02.10d	WS14	Water restriction duration: Level 3	0	days	
Dulacca NPWS	Dulacca Non Potable Water Supply Area	Raw-Partially treated water scheme	G02.10e	WS15	Water restriction duration: Level 4	NR	days	
Dulacca NPWS	Dulacca Non Potable Water Supply Area	Raw-Partially treated water scheme	G02.10f	WS16	Water restriction duration: Level 5	NR	days	
Dulacca NPWS	Dulacca Non Potable Water Supply Area	Raw-Partially treated water scheme	G02.11a	WS17	Has asset management planning been undertaken in the last 10 yrs?	yes	yes/no	
Dulacca NPWS	Dulacca Non Potable Water Supply Area	Raw-Partially treated water scheme	G02.11b	WS18	Has drought management planning been undertaken in the last 10 yrs?	yes	yes/no	
Dulacca NPWS	Dulacca Non Potable Water Supply Area	Raw-Partially treated water scheme	G02.11c	WS19	Has water demand forecasts been developed or reviewed in the last 5 yrs?	yes	yes/no	
Dulacca NPWS	Dulacca Non Potable Water Supply Area	Raw-Partially treated water scheme	G02.11d	WS20	Has assessment of key capacity constraints of water infrastructure been undertaken in last 10 yrs?	yes	yes/no	
Dulacca NPWS	Dulacca Non Potable Water Supply Area	Raw-Partially treated water scheme	G02.11e	WS21	Has the timing for potential future supply augmentation been assessed in the last 10 yrs?	yes	yes/no	
Dulacca NPWS	Dulacca Non Potable Water Supply Area	Raw-Partially treated water scheme	G02.12	WS22	Months water supply remaining as at 30 June (KPI level)	4	1,2,3,4,5,6	
Dulacca NPWS	Dulacca Non Potable Water Supply Area	Raw-Partially treated water scheme	G02.13	WS23	Confidence water demand will be met: next 18 mths	high	high,fair,unsure,low,very low	
Dulacca NPWS	Dulacca Non Potable Water Supply Area	Raw-Partially treated water scheme	G02.14	WS24	Confidence water demand will be met: next 5 yrs	high	high,fair,unsure,low,very low	
Dulacca NPWS	Dulacca Non Potable Water Supply Area	Raw-Partially treated water scheme	G02.3	WS3	Available contingency supplies	yes	yes/no	
Flinton NPWS	Flinton Non Potable Water Supply Area	Raw-Partially treated water scheme	G01.1	A52	Length water mains	0.3	km	
Flinton NPWS	Flinton Non Potable Water Supply Area	Raw-Partially treated water scheme	G04.5	A58	Water main breaks per 100 km water main	0	per 100 km water main	
Flinton NPWS	Flinton Non Potable Water Supply Area	Raw-Partially treated water scheme	G04.12	CS10	Water service complaints per 1000 connections	0	per 1000 connections	
Flinton NPWS	Flinton Non Potable Water Supply Area	Raw-Partially treated water scheme	G04.14	CS12	Water and sewerage billing and account complaints per 1000 connections	0	per 1000 connections	
Flinton NPWS	Flinton Non Potable Water Supply Area	Raw-Partially treated water scheme	G04.11	CS13	Water and sewerage complaints (all) per 1000 connections	0	per 1000 connections	
Flinton NPWS	Flinton Non Potable Water Supply Area	Raw-Partially treated water scheme	G01.13	CS2	Connected residential properties: water	0.012	000s	
Flinton NPWS	Flinton Non Potable Water Supply Area	Raw-Partially treated water scheme	G01.14	CS3	Connected non-residential properties: water	0.002	000s	
Flinton NPWS	Flinton Non Potable Water Supply Area	Raw-Partially treated water scheme	G04.8a	CS66	Percent CSS response target met: water incidents	100	%	
Flinton NPWS	Flinton Non Potable Water Supply Area	Raw-Partially treated water scheme	G04.10	CS9	Water quality complaints per 1000 connections	0	per 1000 connections	
Flinton NPWS	Flinton Non Potable Water Supply Area	Raw-Partially treated water scheme	G04.14(value)	PR3	Fixed charge: water value	446.8	\$/annum	
Flinton NPWS	Flinton Non Potable Water Supply Area	Raw-Partially treated water scheme	G04.14(text)	PR5	Fixed charge: water description	Uniform water access charge across all schemes	Text	
Flinton NPWS	Flinton Non Potable Water Supply Area	Raw-Partially treated water scheme	G01.8	WA1	Volume water sourced: surface water	1.3	ML	Volume double checked - OK, TW
Flinton NPWS	Flinton Non Potable Water Supply Area	Raw-Partially treated water scheme	G01.9a	WA2	Volume water sourced: groundwater	0	ML	
Flinton NPWS	Flinton Non Potable Water Supply Area	Raw-Partially treated water scheme	G01.5	WA201	Maximum daily demand	NR	ML/day	
Flinton NPWS	Flinton Non Potable Water Supply Area	Raw-Partially treated water scheme	G01.21	WA223	Volume all water imported: internal and external	NR	ML	



# Western Downs Regional Council

## 2020-2021 Annual SWIM Report (KPI Indicators only)

Results presented in below table were reported through the SWIM reporting system for period 1 July 2020 to 30 June 2021. The below results give a general overview of the water and sewerage operations of WDRC. While all care has been taken to ensure information is accurate, all information in this report is intended only as a guide. Please refer to qdwater's Fact or Fiction, making sense of water and sewerage services' factsheet for further information.

Scheme	Scheme Long Name	Scheme Type	KPI Code	Swim Code	Indicator Title	Value	Units	Comments
Flinton NPWS	Flinton Non Potable Water Supply Area	Raw-Partially treated water scheme	QG1.22	WA224	Volume all water exported: internal and external	NR	ML	
Flinton NPWS	Flinton Non Potable Water Supply Area	Raw-Partially treated water scheme	QG1.10	WA61	Volume water sourced: desalination marine water	NR	ML	
Flinton NPWS	Flinton Non Potable Water Supply Area	Raw-Partially treated water scheme	QG1.12	WA7	Volume water sourced: all	1.3	ML	
Flinton NPWS	Flinton Non Potable Water Supply Area	Raw-Partially treated water scheme	QG1.17b	WA91	Volume raw-PT water supplied: residential	1	ML	
Flinton NPWS	Flinton Non Potable Water Supply Area	Raw-Partially treated water scheme	QG1.15b	WA92	Volume raw-PT water supplied: non-residential	0	ML	
Flinton NPWS	Flinton Non Potable Water Supply Area	Raw-Partially treated water scheme	QG2.0a	WS11	Water restriction duration: PWC/M	365	days	
Flinton NPWS	Flinton Non Potable Water Supply Area	Raw-Partially treated water scheme	QG2.0b	WS12	Water restriction duration: Level 1	0	days	
Flinton NPWS	Flinton Non Potable Water Supply Area	Raw-Partially treated water scheme	QG2.0c	WS13	Water restriction duration: Level 2	0	days	
Flinton NPWS	Flinton Non Potable Water Supply Area	Raw-Partially treated water scheme	QG2.0d	WS14	Water restriction duration: Level 3	0	days	
Flinton NPWS	Flinton Non Potable Water Supply Area	Raw-Partially treated water scheme	QG2.0e	WS15	Water restriction duration: Level 4	NR	days	
Flinton NPWS	Flinton Non Potable Water Supply Area	Raw-Partially treated water scheme	QG2.0f	WS16	Water restriction duration: Level 5	NR	days	
Flinton NPWS	Flinton Non Potable Water Supply Area	Raw-Partially treated water scheme	QG2.11a	WS17	Has asset management planning been undertaken in the last 10 yrs?	yes	yes/no	
Flinton NPWS	Flinton Non Potable Water Supply Area	Raw-Partially treated water scheme	QG2.11b	WS18	Has drought management planning been undertaken in the last 10 yrs?	yes	yes/no	
Flinton NPWS	Flinton Non Potable Water Supply Area	Raw-Partially treated water scheme	QG2.11c	WS19	Has water demand forecasts been developed or reviewed in the last 5 yrs?	yes	yes/no	
Flinton NPWS	Flinton Non Potable Water Supply Area	Raw-Partially treated water scheme	QG2.11d	WS20	Has assessment of key capacity constraints of water infrastructure been undertaken in last 10 yrs?	yes	yes/no	
Flinton NPWS	Flinton Non Potable Water Supply Area	Raw-Partially treated water scheme	QG2.11e	WS21	Has the timing for potential future supply augmentation been assessed in the last 10 yrs?	yes	yes/no	
Flinton NPWS	Flinton Non Potable Water Supply Area	Raw-Partially treated water scheme	QG2.12	WS22	Months water supply remaining as at 30 June (KPI level)	4	1,2,3,4,5,6	
Flinton NPWS	Flinton Non Potable Water Supply Area	Raw-Partially treated water scheme	QG2.13	WS23	Confidence water demand will be met: next 18 mths	fair	high,fair,unsure,low,very low	
Flinton NPWS	Flinton Non Potable Water Supply Area	Raw-Partially treated water scheme	QG2.14	WS24	Confidence water demand will be met: next 5 yrs	fair	high,fair,unsure,low,very low	
Flinton NPWS	Flinton Non Potable Water Supply Area	Raw-Partially treated water scheme	QG2.3	WS3	Available contingency supplies	yes	yes/no	
Glenmorang NPWS	Glenmorang Non Potable Water Supply Area	Raw-Partially treated water scheme	QG1.1	AS2	Length water mains	1.3	km	
Glenmorang NPWS	Glenmorang Non Potable Water Supply Area	Raw-Partially treated water scheme	QG4.5	AS8	Water main breaks per 100 km water main	0	per 100 km water main	
Glenmorang NPWS	Glenmorang Non Potable Water Supply Area	Raw-Partially treated water scheme	QG4.12	CS10	Water service complaints per 1000 connections	0	per 1000 connections	
Glenmorang NPWS	Glenmorang Non Potable Water Supply Area	Raw-Partially treated water scheme	QG4.14	CS12	Water and sewerage billing and account complaints per 1000 connections	0	per 1000 connections	
Glenmorang NPWS	Glenmorang Non Potable Water Supply Area	Raw-Partially treated water scheme	QG4.11	CS13	Water and sewerage complaints (all) per 1000 connections	0	per 1000 connections	
Glenmorang NPWS	Glenmorang Non Potable Water Supply Area	Raw-Partially treated water scheme	QG1.13	CS2	Connected residential properties: water	0.018	000s	
Glenmorang NPWS	Glenmorang Non Potable Water Supply Area	Raw-Partially treated water scheme	QG1.14	CS3	Connected non-residential properties: water	0.02	000s	
Glenmorang NPWS	Glenmorang Non Potable Water Supply Area	Raw-Partially treated water scheme	QG4.8a	CS6	Percent CSS response target met: water incidents	100	%	
Glenmorang NPWS	Glenmorang Non Potable Water Supply Area	Raw-Partially treated water scheme	QG4.0	CS9	Water quality complaints per 1000 connections	0	per 1000 connections	
Glenmorang NPWS	Glenmorang Non Potable Water Supply Area	Raw-Partially treated water scheme	QG4.4(value)	PR3	Fixed charge: water value	446.8	\$/annum	
Glenmorang NPWS	Glenmorang Non Potable Water Supply Area	Raw-Partially treated water scheme	QG1.10(text)	PR5	Fixed charge: water description	1.6	Uniform water access charge across all schemes	
Glenmorang NPWS	Glenmorang Non Potable Water Supply Area	Raw-Partially treated water scheme	QG1.8	WA1	Volume water sourced: surface water	12.3	ML	Volume double checked - OK. TW
Glenmorang NPWS	Glenmorang Non Potable Water Supply Area	Raw-Partially treated water scheme	QG1.9a	WA2	Volume water sourced: groundwater	0	ML	
Glenmorang NPWS	Glenmorang Non Potable Water Supply Area	Raw-Partially treated water scheme	QG1.5	WA201	Maximum daily demand	NR	ML/day	
Glenmorang NPWS	Glenmorang Non Potable Water Supply Area	Raw-Partially treated water scheme	QG1.21	WA223	Volume all water imported: internal and external	NR	ML	
Glenmorang NPWS	Glenmorang Non Potable Water Supply Area	Raw-Partially treated water scheme	QG1.22	WA224	Volume all water exported: internal and external	NR	ML	
Glenmorang NPWS	Glenmorang Non Potable Water Supply Area	Raw-Partially treated water scheme	QG1.10	WA61	Volume water sourced: desalination marine water	NR	ML	
Glenmorang NPWS	Glenmorang Non Potable Water Supply Area	Raw-Partially treated water scheme	QG1.12	WA7	Volume water sourced: all	12.3	ML	
Glenmorang NPWS	Glenmorang Non Potable Water Supply Area	Raw-Partially treated water scheme	QG1.17b	WA91	Volume raw-PT water supplied: residential	1.6	ML	
Glenmorang NPWS	Glenmorang Non Potable Water Supply Area	Raw-Partially treated water scheme	QG1.15b	WA92	Volume raw-PT water supplied: non-residential	3.1	ML	
Glenmorang NPWS	Glenmorang Non Potable Water Supply Area	Raw-Partially treated water scheme	QG2.0a	WS11	Water restriction duration: PWC/M	365	days	
Glenmorang NPWS	Glenmorang Non Potable Water Supply Area	Raw-Partially treated water scheme	QG2.0b	WS12	Water restriction duration: Level 1	0	days	
Glenmorang NPWS	Glenmorang Non Potable Water Supply Area	Raw-Partially treated water scheme	QG2.0c	WS13	Water restriction duration: Level 2	0	days	
Glenmorang NPWS	Glenmorang Non Potable Water Supply Area	Raw-Partially treated water scheme	QG2.0d	WS14	Water restriction duration: Level 3	0	days	
Glenmorang NPWS	Glenmorang Non Potable Water Supply Area	Raw-Partially treated water scheme	QG2.0e	WS15	Water restriction duration: Level 4	NR	days	
Glenmorang NPWS	Glenmorang Non Potable Water Supply Area	Raw-Partially treated water scheme	QG2.0f	WS16	Water restriction duration: Level 5	NR	days	
Glenmorang NPWS	Glenmorang Non Potable Water Supply Area	Raw-Partially treated water scheme	QG2.11a	WS17	Has asset management planning been undertaken in the last 10 yrs?	yes	yes/no	
Glenmorang NPWS	Glenmorang Non Potable Water Supply Area	Raw-Partially treated water scheme	QG2.11b	WS18	Has drought management planning been undertaken in the last 10 yrs?	yes	yes/no	
Glenmorang NPWS	Glenmorang Non Potable Water Supply Area	Raw-Partially treated water scheme	QG2.11c	WS19	Has water demand forecasts been developed or reviewed in the last 5 yrs?	yes	yes/no	
Glenmorang NPWS	Glenmorang Non Potable Water Supply Area	Raw-Partially treated water scheme	QG2.11d	WS20	Has assessment of key capacity constraints of water infrastructure been undertaken in last 10 yrs?	yes	yes/no	
Glenmorang NPWS	Glenmorang Non Potable Water Supply Area	Raw-Partially treated water scheme	QG2.11e	WS21	Has the timing for potential future supply augmentation been assessed in the last 10 yrs?	yes	yes/no	
Glenmorang NPWS	Glenmorang Non Potable Water Supply Area	Raw-Partially treated water scheme	QG2.12	WS22	Months water supply remaining as at 30 June (KPI level)	4	1,2,3,4,5,6	
Glenmorang NPWS	Glenmorang Non Potable Water Supply Area	Raw-Partially treated water scheme	QG2.13	WS23	Confidence water demand will be met: next 18 mths	fair	high,fair,unsure,low,very low	
Glenmorang NPWS	Glenmorang Non Potable Water Supply Area	Raw-Partially treated water scheme	QG2.14	WS24	Confidence water demand will be met: next 5 yrs	fair	high,fair,unsure,low,very low	
Glenmorang NPWS	Glenmorang Non Potable Water Supply Area	Raw-Partially treated water scheme	QG2.3	WS3	Available contingency supplies	yes	yes/no	
Jimbour NPWS	Jimbour Non Potable Water Supply Area	Raw-Partially treated water scheme	QG1.1	AS2	Length water mains	0.6	km	
Jimbour NPWS	Jimbour Non Potable Water Supply Area	Raw-Partially treated water scheme	QG4.5	AS8	Water main breaks per 100 km water main	0	per 100 km water main	
Jimbour NPWS	Jimbour Non Potable Water Supply Area	Raw-Partially treated water scheme	QG4.12	CS10	Water service complaints per 1000 connections	0	per 1000 connections	
Jimbour NPWS	Jimbour Non Potable Water Supply Area	Raw-Partially treated water scheme	QG4.14	CS12	Water and sewerage billing and account complaints per 1000 connections	0	per 1000 connections	
Jimbour NPWS	Jimbour Non Potable Water Supply Area	Raw-Partially treated water scheme	QG4.11	CS13	Water and sewerage complaints (all) per 1000 connections	0	per 1000 connections	
Jimbour NPWS	Jimbour Non Potable Water Supply Area	Raw-Partially treated water scheme	QG1.13	CS2	Connected residential properties: water	0.018	000s	Value checked and is accurate
Jimbour NPWS	Jimbour Non Potable Water Supply Area	Raw-Partially treated water scheme	QG1.14	CS3	Connected non-residential properties: water	0.026	000s	
Jimbour NPWS	Jimbour Non Potable Water Supply Area	Raw-Partially treated water scheme	QG4.8a	CS6	Percent CSS response target met: water incidents	NR	%	
Jimbour NPWS	Jimbour Non Potable Water Supply Area	Raw-Partially treated water scheme	QG4.0	CS9	Water quality complaints per 1000 connections	0	per 1000 connections	
Jimbour NPWS	Jimbour Non Potable Water Supply Area	Raw-Partially treated water scheme	QG4.4(value)	PR3	Fixed charge: water value	446.8	\$/annum	
Jimbour NPWS	Jimbour Non Potable Water Supply Area	Raw-Partially treated water scheme	QG1.10(text)	PR5	Fixed charge: water description	1.6	Uniform water access charge across all schemes	
Jimbour NPWS	Jimbour Non Potable Water Supply Area	Raw-Partially treated water scheme	QG1.8	WA1	Volume water sourced: surface water	2.4	ML	
Jimbour NPWS	Jimbour Non Potable Water Supply Area	Raw-Partially treated water scheme	QG1.9a	WA2	Volume water sourced: groundwater	2.4	ML	
Jimbour NPWS	Jimbour Non Potable Water Supply Area	Raw-Partially treated water scheme	QG1.5	WA201	Maximum daily demand	NR	ML/day	
Jimbour NPWS	Jimbour Non Potable Water Supply Area	Raw-Partially treated water scheme	QG1.21	WA223	Volume all water imported: internal and external	NR	ML	
Jimbour NPWS	Jimbour Non Potable Water Supply Area	Raw-Partially treated water scheme	QG1.22	WA224	Volume all water exported: internal and external	NR	ML	
Jimbour NPWS	Jimbour Non Potable Water Supply Area	Raw-Partially treated water scheme	QG1.10	WA61	Volume water sourced: desalination marine water	NR	ML	
Jimbour NPWS	Jimbour Non Potable Water Supply Area	Raw-Partially treated water scheme	QG1.12	WA7	Volume water sourced: all	2.4	ML	
Jimbour NPWS	Jimbour Non Potable Water Supply Area	Raw-Partially treated water scheme	QG1.17b	WA91	Volume raw-PT water supplied: residential	1.3	ML	
Jimbour NPWS	Jimbour Non Potable Water Supply Area	Raw-Partially treated water scheme	QG1.15b	WA92	Volume raw-PT water supplied: non-residential	1	ML	
Jimbour NPWS	Jimbour Non Potable Water Supply Area	Raw-Partially treated water scheme	QG2.0a	WS11	Water restriction duration: PWC/M	365	days	
Jimbour NPWS	Jimbour Non Potable Water Supply Area	Raw-Partially treated water scheme	QG2.0b	WS12	Water restriction duration: Level 1	0	days	
Jimbour NPWS	Jimbour Non Potable Water Supply Area	Raw-Partially treated water scheme	QG2.0c	WS13	Water restriction duration: Level 2	0	days	
Jimbour NPWS	Jimbour Non Potable Water Supply Area	Raw-Partially treated water scheme	QG2.0d	WS14	Water restriction duration: Level 3	0	days	
Jimbour NPWS	Jimbour Non Potable Water Supply Area	Raw-Partially treated water scheme	QG2.0e	WS15	Water restriction duration: Level 4	NR	days	
Jimbour NPWS	Jimbour Non Potable Water Supply Area	Raw-Partially treated water scheme	QG2.0f	WS16	Water restriction duration: Level 5	NR	days	
Jimbour NPWS	Jimbour Non Potable Water Supply Area	Raw-Partially treated water scheme	QG2.11a	WS17	Has asset management planning been undertaken in the last 10 yrs?	yes	yes/no	
Jimbour NPWS	Jimbour Non Potable Water Supply Area	Raw-Partially treated water scheme	QG2.11b	WS18	Has drought management planning been undertaken in the last 10 yrs?	yes	yes/no	
Jimbour NPWS	Jimbour Non Potable Water Supply Area	Raw-Partially treated water scheme	QG2.11c	WS19	Has water demand forecasts been developed or reviewed in the last 5 yrs?	yes	yes/no	
Jimbour NPWS	Jimbour Non Potable Water Supply Area	Raw-Partially treated water scheme	QG2.11d	WS20	Has assessment of key capacity constraints of water infrastructure been undertaken in last 10 yrs?	yes	yes/no	
Jimbour NPWS	Jimbour Non Potable Water Supply Area	Raw-Partially treated water scheme	QG2.11e	WS21	Has the timing for potential future supply augmentation been assessed in the last 10 yrs?	yes	yes/no	
Jimbour NPWS	Jimbour Non Potable Water Supply Area	Raw-Partially treated water scheme	QG2.12	WS22	Months water supply remaining as at 30 June (KPI level)	6	1,2,3,4,5,6	
Jimbour NPWS	Jimbour Non Potable Water Supply Area	Raw-Partially treated water scheme	QG2.13	WS23	Confidence water demand will be met: next 18 mths	high	high,fair,unsure,low,very low	
Jimbour NPWS	Jimbour Non Potable Water Supply Area	Raw-Partially treated water scheme	QG2.14	WS24	Confidence water demand will be met: next 5 yrs	high	high,fair,unsure,low,very low	
Jimbour NPWS	Jimbour Non Potable Water Supply Area	Raw-Partially treated water scheme	QG2.3	WS3	Available contingency supplies	yes	yes/no	





# Western Downs Regional Council

## 2020-2021 Annual SWIM Report (KPI Indicators only)

Results presented in below table were reported through the SWIM reporting system for period 1 July 2020 to 30 June 2021. The below results give a general overview of the water and sewerage operations of WDRC. While all care has been taken to ensure information is accurate, all information in this report is intended only as a guide. Please refer to qdwater's 'Fact or Fiction', making sense of water and sewerage services' factsheet for further information.

Scheme	Scheme Long Name	Scheme Type	KPI Code	Swim Code	Indicator title	Value	Units	Comments
Kaimkillenbun NPWS	Kaimkillenbun Non Potable Water Supply Area	Raw-Partially treated water scheme	QG1.1	AS2	Length water mains	1.1	km	
Kaimkillenbun NPWS	Kaimkillenbun Non Potable Water Supply Area	Raw-Partially treated water scheme	QG4.5	AS8	Water main breaks per 100 km water main	178.1	per 100 km water main	
Kaimkillenbun NPWS	Kaimkillenbun Non Potable Water Supply Area	Raw-Partially treated water scheme	QG4.12	CS10	Water service complaints per 1000 connections	0	per 1000 connections	
Kaimkillenbun NPWS	Kaimkillenbun Non Potable Water Supply Area	Raw-Partially treated water scheme	QG4.14	CS12	Water and sewerage billing and account complaints per 1000 connections	0	per 1000 connections	
Kaimkillenbun NPWS	Kaimkillenbun Non Potable Water Supply Area	Raw-Partially treated water scheme	QG4.11	CS13	Water and sewerage complaints (all) per 1000 connections	0	per 1000 connections	
Kaimkillenbun NPWS	Kaimkillenbun Non Potable Water Supply Area	Raw-Partially treated water scheme	QG1.13	CS2	Connected residential properties: water	0.017	000s	
Kaimkillenbun NPWS	Kaimkillenbun Non Potable Water Supply Area	Raw-Partially treated water scheme	QG1.14	CS3	Connected non-residential properties: water	0.002	000s	
Kaimkillenbun NPWS	Kaimkillenbun Non Potable Water Supply Area	Raw-Partially treated water scheme	QG4.8A	CS66	Percent CSS response target met: water incidents	100	%	
Kaimkillenbun NPWS	Kaimkillenbun Non Potable Water Supply Area	Raw-Partially treated water scheme	QG4.10	CS9	Water quality complaints per 1000 connections	0	per 1000 connections	
Kaimkillenbun NPWS	Kaimkillenbun Non Potable Water Supply Area	Raw-Partially treated water scheme	QG4-14value)	PR3	Fixed charge: water value	446.8	\$/annum	
Kaimkillenbun NPWS	Kaimkillenbun Non Potable Water Supply Area	Raw-Partially treated water scheme	QG4-14text)	PR5	Fixed charge: water description		Text	Uniform water access charge across all schemes
Kaimkillenbun NPWS	Kaimkillenbun Non Potable Water Supply Area	Raw-Partially treated water scheme	QG1.8	WA1	Volume water sourced: surface water	0	ML	
Kaimkillenbun NPWS	Kaimkillenbun Non Potable Water Supply Area	Raw-Partially treated water scheme	QG1.9A	WA2	Volume water sourced: groundwater	1.7	ML	
Kaimkillenbun NPWS	Kaimkillenbun Non Potable Water Supply Area	Raw-Partially treated water scheme	QG1.5	WA201	Maximum daily demand	NR	ML/day	
Kaimkillenbun NPWS	Kaimkillenbun Non Potable Water Supply Area	Raw-Partially treated water scheme	QG1.21	WA223	Volume all water imported: internal and external	NR	ML	
Kaimkillenbun NPWS	Kaimkillenbun Non Potable Water Supply Area	Raw-Partially treated water scheme	QG1.22	WA224	Volume all water exported: internal and external	NR	ML	
Kaimkillenbun NPWS	Kaimkillenbun Non Potable Water Supply Area	Raw-Partially treated water scheme	QG1.10	WA61	Volume water sourced: desalination marine water	NR	ML	
Kaimkillenbun NPWS	Kaimkillenbun Non Potable Water Supply Area	Raw-Partially treated water scheme	QG1.12	WA7	Volume water sourced: all	1.7	ML	
Kaimkillenbun NPWS	Kaimkillenbun Non Potable Water Supply Area	Raw-Partially treated water scheme	QG1.17b	WA91	Volume raw-PT water supplied: residential	1.2	ML	
Kaimkillenbun NPWS	Kaimkillenbun Non Potable Water Supply Area	Raw-Partially treated water scheme	QG1.18b	WA92	Volume raw-PT water supplied: non-residential	0.5	ML	
Kaimkillenbun NPWS	Kaimkillenbun Non Potable Water Supply Area	Raw-Partially treated water scheme	QG2.10a	WS11	Water restriction duration: PwCM	0	days	
Kaimkillenbun NPWS	Kaimkillenbun Non Potable Water Supply Area	Raw-Partially treated water scheme	QG2.10b	WS12	Water restriction duration: Level 1	0	days	
Kaimkillenbun NPWS	Kaimkillenbun Non Potable Water Supply Area	Raw-Partially treated water scheme	QG2.10c	WS13	Water restriction duration: Level 2	365	days	
Kaimkillenbun NPWS	Kaimkillenbun Non Potable Water Supply Area	Raw-Partially treated water scheme	QG2.10d	WS14	Water restriction duration: Level 3	0	days	
Kaimkillenbun NPWS	Kaimkillenbun Non Potable Water Supply Area	Raw-Partially treated water scheme	QG2.10e	WS15	Water restriction duration: Level 4	NR	days	
Kaimkillenbun NPWS	Kaimkillenbun Non Potable Water Supply Area	Raw-Partially treated water scheme	QG2.10f	WS16	Water restriction duration: Level 5	NR	days	
Kaimkillenbun NPWS	Kaimkillenbun Non Potable Water Supply Area	Raw-Partially treated water scheme	QG2.11a	WS17	Has asset management planning been undertaken in the last 10 yrs?	yes	yes/no	
Kaimkillenbun NPWS	Kaimkillenbun Non Potable Water Supply Area	Raw-Partially treated water scheme	QG2.11b	WS18	Has drought management planning been undertaken in the last 10 yrs?	yes	yes/no	
Kaimkillenbun NPWS	Kaimkillenbun Non Potable Water Supply Area	Raw-Partially treated water scheme	QG2.11c	WS19	Has water demand forecasts been developed or reviewed in the last 5 yrs?	yes	yes/no	
Kaimkillenbun NPWS	Kaimkillenbun Non Potable Water Supply Area	Raw-Partially treated water scheme	QG2.11d	WS20	Has assessment of key capacity constraints of water infrastructure been undertaken in last 10 yrs?	yes	yes/no	
Kaimkillenbun NPWS	Kaimkillenbun Non Potable Water Supply Area	Raw-Partially treated water scheme	QG2.11e	WS21	Has the timing for potential future supply augmentation been assessed in the last 10 yrs?	yes	yes/no	
Kaimkillenbun NPWS	Kaimkillenbun Non Potable Water Supply Area	Raw-Partially treated water scheme	QG2.12	WS22	Months water supply remains as at 30 June (KPI level)	1,2,3,4,5,6	1,2,3,4,5,6	
Kaimkillenbun NPWS	Kaimkillenbun Non Potable Water Supply Area	Raw-Partially treated water scheme	QG2.13	WS23	Confidence water demand will be met: next 18 mths	6	high, fair, unsure, low, very low	
Kaimkillenbun NPWS	Kaimkillenbun Non Potable Water Supply Area	Raw-Partially treated water scheme	QG2.14	WS24	Confidence water demand will be met: next 5 yrs	high	high, fair, unsure, low, very low	
Kaimkillenbun NPWS	Kaimkillenbun Non Potable Water Supply Area	Raw-Partially treated water scheme	QG2.3	WS3	Available contingency supplies	yes	yes/no	
Kogan NPWS	Kogan Non Potable Water Supply Area	Raw-Partially treated water scheme	QG1.1	AS2	Length water mains	1.9	km	
Kogan NPWS	Kogan Non Potable Water Supply Area	Raw-Partially treated water scheme	QG4.5	AS8	Water main breaks per 100 km water main	0	per 100 km water main	
Kogan NPWS	Kogan Non Potable Water Supply Area	Raw-Partially treated water scheme	QG4.12	CS10	Water service complaints per 1000 connections	0	per 1000 connections	
Kogan NPWS	Kogan Non Potable Water Supply Area	Raw-Partially treated water scheme	QG4.14	CS12	Water and sewerage billing and account complaints per 1000 connections	0	per 1000 connections	
Kogan NPWS	Kogan Non Potable Water Supply Area	Raw-Partially treated water scheme	QG4.11	CS13	Water and sewerage complaints (all) per 1000 connections	0	per 1000 connections	
Kogan NPWS	Kogan Non Potable Water Supply Area	Raw-Partially treated water scheme	QG1.13	CS2	Connected residential properties: water	0.024	000s	
Kogan NPWS	Kogan Non Potable Water Supply Area	Raw-Partially treated water scheme	QG1.14	CS3	Connected non-residential properties: water	0.009	000s	
Kogan NPWS	Kogan Non Potable Water Supply Area	Raw-Partially treated water scheme	QG4.8A	CS66	Percent CSS response target met: water incidents	100	%	
Kogan NPWS	Kogan Non Potable Water Supply Area	Raw-Partially treated water scheme	QG4.10	CS9	Water quality complaints per 1000 connections	0	per 1000 connections	
Kogan NPWS	Kogan Non Potable Water Supply Area	Raw-Partially treated water scheme	QG4-14value)	PR3	Fixed charge: water value	446.8	\$/annum	
Kogan NPWS	Kogan Non Potable Water Supply Area	Raw-Partially treated water scheme	QG4-14text)	PR5	Fixed charge: water description		Text	Uniform water access charge across all schemes
Kogan NPWS	Kogan Non Potable Water Supply Area	Raw-Partially treated water scheme	QG1.8	WA1	Volume water sourced: surface water	0	ML	
Kogan NPWS	Kogan Non Potable Water Supply Area	Raw-Partially treated water scheme	QG1.9A	WA2	Volume water sourced: groundwater	6.1	ML	
Kogan NPWS	Kogan Non Potable Water Supply Area	Raw-Partially treated water scheme	QG1.5	WA201	Maximum daily demand	NR	ML/day	
Kogan NPWS	Kogan Non Potable Water Supply Area	Raw-Partially treated water scheme	QG1.21	WA223	Volume all water imported: internal and external	NR	ML	
Kogan NPWS	Kogan Non Potable Water Supply Area	Raw-Partially treated water scheme	QG1.22	WA224	Volume all water exported: internal and external	NR	ML	
Kogan NPWS	Kogan Non Potable Water Supply Area	Raw-Partially treated water scheme	QG1.10	WA61	Volume water sourced: desalination marine water	NR	ML	
Kogan NPWS	Kogan Non Potable Water Supply Area	Raw-Partially treated water scheme	QG1.12	WA7	Volume water sourced: all	6.1	ML	
Kogan NPWS	Kogan Non Potable Water Supply Area	Raw-Partially treated water scheme	QG1.17b	WA91	Volume raw-PT water supplied: residential	3.1	ML	
Kogan NPWS	Kogan Non Potable Water Supply Area	Raw-Partially treated water scheme	QG1.18b	WA92	Volume raw-PT water supplied: non-residential	2.6	ML	
Kogan NPWS	Kogan Non Potable Water Supply Area	Raw-Partially treated water scheme	QG2.10a	WS11	Water restriction duration: PwCM	365	days	
Kogan NPWS	Kogan Non Potable Water Supply Area	Raw-Partially treated water scheme	QG2.10b	WS12	Water restriction duration: Level 1	0	days	
Kogan NPWS	Kogan Non Potable Water Supply Area	Raw-Partially treated water scheme	QG2.10c	WS13	Water restriction duration: Level 2	0	days	
Kogan NPWS	Kogan Non Potable Water Supply Area	Raw-Partially treated water scheme	QG2.10d	WS14	Water restriction duration: Level 3	0	days	
Kogan NPWS	Kogan Non Potable Water Supply Area	Raw-Partially treated water scheme	QG2.10e	WS15	Water restriction duration: Level 4	NR	days	
Kogan NPWS	Kogan Non Potable Water Supply Area	Raw-Partially treated water scheme	QG2.10f	WS16	Water restriction duration: Level 5	NR	days	
Kogan NPWS	Kogan Non Potable Water Supply Area	Raw-Partially treated water scheme	QG2.11a	WS17	Has asset management planning been undertaken in the last 10 yrs?	yes	yes/no	
Kogan NPWS	Kogan Non Potable Water Supply Area	Raw-Partially treated water scheme	QG2.11b	WS18	Has drought management planning been undertaken in the last 10 yrs?	yes	yes/no	
Kogan NPWS	Kogan Non Potable Water Supply Area	Raw-Partially treated water scheme	QG2.11c	WS19	Has water demand forecasts been developed or reviewed in the last 5 yrs?	yes	yes/no	
Kogan NPWS	Kogan Non Potable Water Supply Area	Raw-Partially treated water scheme	QG2.11d	WS20	Has assessment of key capacity constraints of water infrastructure been undertaken in last 10 yrs?	yes	yes/no	
Kogan NPWS	Kogan Non Potable Water Supply Area	Raw-Partially treated water scheme	QG2.11e	WS21	Has the timing for potential future supply augmentation been assessed in the last 10 yrs?	yes	yes/no	
Kogan NPWS	Kogan Non Potable Water Supply Area	Raw-Partially treated water scheme	QG2.12	WS22	Months water supply remains as at 30 June (KPI level)	4	1,2,3,4,5,6	
Kogan NPWS	Kogan Non Potable Water Supply Area	Raw-Partially treated water scheme	QG2.13	WS23	Confidence water demand will be met: next 18 mths	4	high, fair, unsure, low, very low	
Kogan NPWS	Kogan Non Potable Water Supply Area	Raw-Partially treated water scheme	QG2.14	WS24	Confidence water demand will be met: next 5 yrs	fair	high, fair, unsure, low, very low	
Kogan NPWS	Kogan Non Potable Water Supply Area	Raw-Partially treated water scheme	QG2.3	WS3	Available contingency supplies	yes	yes/no	
Meandarra NPWS	Meandarra Non Potable Water Supply Area	Raw-Partially treated water scheme	QG1.1	AS2	Length water mains	4.9	km	
Meandarra NPWS	Meandarra Non Potable Water Supply Area	Raw-Partially treated water scheme	QG4.5	AS8	Water main breaks per 100 km water main	20.5	per 100 km water main	
Meandarra NPWS	Meandarra Non Potable Water Supply Area	Raw-Partially treated water scheme	QG4.12	CS10	Water service complaints per 1000 connections	0	per 1000 connections	
Meandarra NPWS	Meandarra Non Potable Water Supply Area	Raw-Partially treated water scheme	QG4.14	CS12	Water and sewerage billing and account complaints per 1000 connections	0	per 1000 connections	
Meandarra NPWS	Meandarra Non Potable Water Supply Area	Raw-Partially treated water scheme	QG4.11	CS13	Water and sewerage complaints (all) per 1000 connections	0	per 1000 connections	
Meandarra NPWS	Meandarra Non Potable Water Supply Area	Raw-Partially treated water scheme	QG1.13	CS2	Connected residential properties: water	0.08	000s	
Meandarra NPWS	Meandarra Non Potable Water Supply Area	Raw-Partially treated water scheme	QG1.14	CS3	Connected non-residential properties: water	0.051	000s	
Meandarra NPWS	Meandarra Non Potable Water Supply Area	Raw-Partially treated water scheme	QG4.8A	CS66	Percent CSS response target met: water incidents	100	%	
Meandarra NPWS	Meandarra Non Potable Water Supply Area	Raw-Partially treated water scheme	QG4.10	CS9	Water quality complaints per 1000 connections	0	per 1000 connections	
Meandarra NPWS	Meandarra Non Potable Water Supply Area	Raw-Partially treated water scheme	QG4-14value)	PR3	Fixed charge: water value	446.8	\$/annum	
Meandarra NPWS	Meandarra Non Potable Water Supply Area	Raw-Partially treated water scheme	QG4-14text)	PR5	Fixed charge: water description		Text	Uniform water access charge across all schemes
Meandarra NPWS	Meandarra Non Potable Water Supply Area	Raw-Partially treated water scheme	QG1.8	WA1	Volume water sourced: surface water	0	ML	
Meandarra NPWS	Meandarra Non Potable Water Supply Area	Raw-Partially treated water scheme	QG1.9A	WA2	Volume water sourced: groundwater	29	ML	
Meandarra NPWS	Meandarra Non Potable Water Supply Area	Raw-Partially treated water scheme	QG1.5	WA201	Maximum daily demand	NR	ML/day	
Meandarra NPWS	Meandarra Non Potable Water Supply Area	Raw-Partially treated water scheme	QG1.21	WA223	Volume all water imported: internal and external	NR	ML	
Meandarra NPWS	Meandarra Non Potable Water Supply Area	Raw-Partially treated water scheme	QG1.22	WA224	Volume all water exported: internal and external	NR	ML	
Meandarra NPWS	Meandarra Non Potable Water Supply Area	Raw-Partially treated water scheme	QG1.10	WA61	Volume water sourced: desalination marine water	NR	ML	
Meandarra NPWS	Meandarra Non Potable Water Supply Area	Raw-Partially treated water scheme	QG1.12	WA7	Volume water sourced: all	29	ML	
Meandarra NPWS	Meandarra Non Potable Water Supply Area	Raw-Partially treated water scheme	QG1.17b	WA91	Volume raw-PT water supplied: residential	10.2	ML	
Meandarra NPWS	Meandarra Non Potable Water Supply Area	Raw-Partially treated water scheme	QG1.18b	WA92	Volume raw-PT water supplied: non-residential	15.8	ML	



# Western Downs Regional Council

## 2020-2021 Annual SWIM Report (KPI Indicators only)

Results presented in below table were reported through the SWIM reporting system for period 1 July 2020 to 30 June 2021. The below results give a general overview of the water and sewerage operations of WDRC. While all care has been taken to ensure information is accurate, all information in this report is intended only as a guide. Please refer to qdwater's 'Fact or Fiction', making sense of water and sewerage services' factsheet for further information.

Scheme	Scheme Long Name	Scheme Type	KPI Code	SWIM Code	Indicator Title	Value	Units	Comments
Meandarra NPWS	Meandarra Non Potable Water Supply Area	Raw-Partially treated water scheme	GQ2.10a	WS11	Water restriction duration: PWCW	365	days	
Meandarra NPWS	Meandarra Non Potable Water Supply Area	Raw-Partially treated water scheme	GQ2.10b	WS12	Water restriction duration: Level 1	0	days	
Meandarra NPWS	Meandarra Non Potable Water Supply Area	Raw-Partially treated water scheme	GQ2.10c	WS13	Water restriction duration: Level 2	0	days	
Meandarra NPWS	Meandarra Non Potable Water Supply Area	Raw-Partially treated water scheme	GQ2.10d	WS14	Water restriction duration: Level 3	0	days	
Meandarra NPWS	Meandarra Non Potable Water Supply Area	Raw-Partially treated water scheme	GQ2.10e	WS15	Water restriction duration: Level 4	NR	days	
Meandarra NPWS	Meandarra Non Potable Water Supply Area	Raw-Partially treated water scheme	GQ2.10f	WS16	Water restriction duration: Level 5	NR	days	
Meandarra NPWS	Meandarra Non Potable Water Supply Area	Raw-Partially treated water scheme	GQ2.11a	WS17	Has asset management planning been undertaken in the last 10 yrs?	yes	yes/no	
Meandarra NPWS	Meandarra Non Potable Water Supply Area	Raw-Partially treated water scheme	GQ2.11b	WS18	Has drought management planning been undertaken in the last 10 yrs?	yes	yes/no	
Meandarra NPWS	Meandarra Non Potable Water Supply Area	Raw-Partially treated water scheme	GQ2.11c	WS19	Has water demand forecasts been developed or reviewed in the last 5 yrs?	yes	yes/no	
Meandarra NPWS	Meandarra Non Potable Water Supply Area	Raw-Partially treated water scheme	GQ2.11d	WS20	Has assessment of key capacity constraints of water infrastructure been undertaken in last 10 yrs?	yes	yes/no	
Meandarra NPWS	Meandarra Non Potable Water Supply Area	Raw-Partially treated water scheme	GQ2.11e	WS21	Has the timing for potential future supply augmentation been assessed in the last 10 yrs?	yes	yes/no	
Meandarra NPWS	Meandarra Non Potable Water Supply Area	Raw-Partially treated water scheme	GQ2.12	WS22	Months water supply remaining as at 30 June (KPI level)	4	1,2,3,4,5,6	
Meandarra NPWS	Meandarra Non Potable Water Supply Area	Raw-Partially treated water scheme	GQ2.13	WS23	Confidence water demand will be met: next 18 mths	high	high,fair,unsure,low,very low	
Meandarra NPWS	Meandarra Non Potable Water Supply Area	Raw-Partially treated water scheme	GQ2.14	WS24	Confidence water demand will be met: next 5 yrs	high	high,fair,unsure,low,very low	
Meandarra NPWS	Meandarra Non Potable Water Supply Area	Raw-Partially treated water scheme	GQ2.3	WS3	Available contingency supplies	yes	yes/no	
Moonee NPWS	Moonee Non Potable Water Supply Area	Raw-Partially treated water scheme	GQ1.1	AS2	Length water mains	2.2	km	
Moonee NPWS	Moonee Non Potable Water Supply Area	Raw-Partially treated water scheme	GQ4.5	AS8	Water main breaks per 100 km water main	0	per 100 km water main	
Moonee NPWS	Moonee Non Potable Water Supply Area	Raw-Partially treated water scheme	GQ4.12	CS10	Water service complaints per 1000 connections	0	per 1000 connections	
Moonee NPWS	Moonee Non Potable Water Supply Area	Raw-Partially treated water scheme	GQ4.14	CS12	Water and sewerage billing and account complaints per 1000 connections	0	per 1000 connections	
Moonee NPWS	Moonee Non Potable Water Supply Area	Raw-Partially treated water scheme	GQ4.11	CS13	Water and sewerage complaints (all) per 1000 connections	0	per 1000 connections	
Moonee NPWS	Moonee Non Potable Water Supply Area	Raw-Partially treated water scheme	GQ1.13	CS2	Connected residential properties: water	0.015	000s	
Moonee NPWS	Moonee Non Potable Water Supply Area	Raw-Partially treated water scheme	GQ1.14	CS3	Connected non-residential properties: water	0.015	000s	
Moonee NPWS	Moonee Non Potable Water Supply Area	Raw-Partially treated water scheme	GQ4.8a	CS66	Percent CSS response target met: water incidents	100	%	
Moonee NPWS	Moonee Non Potable Water Supply Area	Raw-Partially treated water scheme	GQ4.10	CS9	Water quality complaints per 1000 connections	NR	per 1000 connections	
Moonee NPWS	Moonee Non Potable Water Supply Area	Raw-Partially treated water scheme	GQ4.14(value)	PR3	Fixed charge: water value	446.8	\$/annum	
Moonee NPWS	Moonee Non Potable Water Supply Area	Raw-Partially treated water scheme	GQ4.14(text)	PR5	Fixed charge: water description	Uniform water access charge across all schemes	Text	
Moonee NPWS	Moonee Non Potable Water Supply Area	Raw-Partially treated water scheme	GQ1.8	WA1	Volume water sourced: surface water	0	ML	
Moonee NPWS	Moonee Non Potable Water Supply Area	Raw-Partially treated water scheme	GQ1.9a	WA2	Volume water sourced: groundwater	10.1	ML	significant rain for this scheme, as water is generally only used for outside use, it would explain the reduction.
Moonee NPWS	Moonee Non Potable Water Supply Area	Raw-Partially treated water scheme	GQ1.5	WA201	Maximum daily demand	NR	ML/day	
Moonee NPWS	Moonee Non Potable Water Supply Area	Raw-Partially treated water scheme	GQ1.21	WA223	Volume all water imported: internal and external	NR	ML	
Moonee NPWS	Moonee Non Potable Water Supply Area	Raw-Partially treated water scheme	GQ1.22	WA224	Volume all water exported: internal and external	NR	ML	
Moonee NPWS	Moonee Non Potable Water Supply Area	Raw-Partially treated water scheme	GQ1.10	WA61	Volume water sourced: desalination marine water	NR	ML	
Moonee NPWS	Moonee Non Potable Water Supply Area	Raw-Partially treated water scheme	GQ1.12	WA7	Volume water sourced: all	10.1	ML	
Moonee NPWS	Moonee Non Potable Water Supply Area	Raw-Partially treated water scheme	GQ1.17b	WA91	Volume raw-PF water supplied: residential	4.1	ML	significant rain for this scheme, as water is generally only used for outside use, it may explain the reduction
Moonee NPWS	Moonee Non Potable Water Supply Area	Raw-Partially treated water scheme	GQ1.18b	WA92	Volume raw-PF water supplied: non-residential	2.1	ML	
Moonee NPWS	Moonee Non Potable Water Supply Area	Raw-Partially treated water scheme	GQ2.10a	WS11	Water restriction duration: PWCW	365	days	
Moonee NPWS	Moonee Non Potable Water Supply Area	Raw-Partially treated water scheme	GQ2.10b	WS12	Water restriction duration: Level 1	0	days	
Moonee NPWS	Moonee Non Potable Water Supply Area	Raw-Partially treated water scheme	GQ2.10c	WS13	Water restriction duration: Level 2	0	days	
Moonee NPWS	Moonee Non Potable Water Supply Area	Raw-Partially treated water scheme	GQ2.10d	WS14	Water restriction duration: Level 3	0	days	
Moonee NPWS	Moonee Non Potable Water Supply Area	Raw-Partially treated water scheme	GQ2.10e	WS15	Water restriction duration: Level 4	NR	days	
Moonee NPWS	Moonee Non Potable Water Supply Area	Raw-Partially treated water scheme	GQ2.10f	WS16	Water restriction duration: Level 5	NR	days	
Moonee NPWS	Moonee Non Potable Water Supply Area	Raw-Partially treated water scheme	GQ2.11a	WS17	Has asset management planning been undertaken in the last 10 yrs?	yes	yes/no	
Moonee NPWS	Moonee Non Potable Water Supply Area	Raw-Partially treated water scheme	GQ2.11b	WS18	Has drought management planning been undertaken in the last 10 yrs?	yes	yes/no	
Moonee NPWS	Moonee Non Potable Water Supply Area	Raw-Partially treated water scheme	GQ2.11c	WS19	Has water demand forecasts been developed or reviewed in the last 5 yrs?	yes	yes/no	
Moonee NPWS	Moonee Non Potable Water Supply Area	Raw-Partially treated water scheme	GQ2.11d	WS20	Has assessment of key capacity constraints of water infrastructure been undertaken in last 10 yrs?	yes	yes/no	
Moonee NPWS	Moonee Non Potable Water Supply Area	Raw-Partially treated water scheme	GQ2.11e	WS21	Has the timing for potential future supply augmentation been assessed in the last 10 yrs?	yes	yes/no	
Moonee NPWS	Moonee Non Potable Water Supply Area	Raw-Partially treated water scheme	GQ2.12	WS22	Months water supply remaining as at 30 June (KPI level)	4	1,2,3,4,5,6	
Moonee NPWS	Moonee Non Potable Water Supply Area	Raw-Partially treated water scheme	GQ2.13	WS23	Confidence water demand will be met: next 18 mths	high	high,fair,unsure,low,very low	
Moonee NPWS	Moonee Non Potable Water Supply Area	Raw-Partially treated water scheme	GQ2.14	WS24	Confidence water demand will be met: next 5 yrs	high	high,fair,unsure,low,very low	
Moonee NPWS	Moonee Non Potable Water Supply Area	Raw-Partially treated water scheme	GQ2.3	WS3	Available contingency supplies	yes	yes/no	
The Gums NPWS	The Gums Non Potable Water Supply Area	Raw-Partially treated water scheme	GQ1.1	AS2	Length water mains	3.3	km	
The Gums NPWS	The Gums Non Potable Water Supply Area	Raw-Partially treated water scheme	GQ4.5	AS8	Water main breaks per 100 km water main	0	per 100 km water main	
The Gums NPWS	The Gums Non Potable Water Supply Area	Raw-Partially treated water scheme	GQ4.12	CS10	Water service complaints per 1000 connections	0	per 1000 connections	
The Gums NPWS	The Gums Non Potable Water Supply Area	Raw-Partially treated water scheme	GQ4.14	CS12	Water and sewerage billing and account complaints per 1000 connections	0	per 1000 connections	
The Gums NPWS	The Gums Non Potable Water Supply Area	Raw-Partially treated water scheme	GQ4.11	CS13	Water and sewerage complaints (all) per 1000 connections	0	per 1000 connections	
The Gums NPWS	The Gums Non Potable Water Supply Area	Raw-Partially treated water scheme	GQ1.13	CS2	Connected residential properties: water	0.005	000s	
The Gums NPWS	The Gums Non Potable Water Supply Area	Raw-Partially treated water scheme	GQ1.14	CS3	Connected non-residential properties: water	0.007	000s	
The Gums NPWS	The Gums Non Potable Water Supply Area	Raw-Partially treated water scheme	GQ4.8a	CS66	Percent CSS response target met: water incidents	NR	%	
The Gums NPWS	The Gums Non Potable Water Supply Area	Raw-Partially treated water scheme	GQ4.10	CS9	Water quality complaints per 1000 connections	NR	per 1000 connections	
The Gums NPWS	The Gums Non Potable Water Supply Area	Raw-Partially treated water scheme	GQ4.14(value)	PR3	Fixed charge: water value	446.8	\$/annum	
The Gums NPWS	The Gums Non Potable Water Supply Area	Raw-Partially treated water scheme	GQ4.14(text)	PR5	Fixed charge: water description	Uniform water access charge across all schemes	Text	
The Gums NPWS	The Gums Non Potable Water Supply Area	Raw-Partially treated water scheme	GQ1.8	WA1	Volume water sourced: surface water	0	ML	
The Gums NPWS	The Gums Non Potable Water Supply Area	Raw-Partially treated water scheme	GQ1.9a	WA2	Volume water sourced: groundwater	6.8	ML	Includes groundwater used at Standpipe
The Gums NPWS	The Gums Non Potable Water Supply Area	Raw-Partially treated water scheme	GQ1.5	WA201	Maximum daily demand	NR	ML/day	
The Gums NPWS	The Gums Non Potable Water Supply Area	Raw-Partially treated water scheme	GQ1.21	WA223	Volume all water imported: internal and external	NR	ML	
The Gums NPWS	The Gums Non Potable Water Supply Area	Raw-Partially treated water scheme	GQ1.22	WA224	Volume all water exported: internal and external	NR	ML	
The Gums NPWS	The Gums Non Potable Water Supply Area	Raw-Partially treated water scheme	GQ1.10	WA61	Volume water sourced: desalination marine water	NR	ML	
The Gums NPWS	The Gums Non Potable Water Supply Area	Raw-Partially treated water scheme	GQ1.12	WA7	Volume water sourced: all	6.8	ML	
The Gums NPWS	The Gums Non Potable Water Supply Area	Raw-Partially treated water scheme	GQ1.17b	WA91	Volume raw-PF water supplied: residential	1.3	ML	
The Gums NPWS	The Gums Non Potable Water Supply Area	Raw-Partially treated water scheme	GQ1.18b	WA92	Volume raw-PF water supplied: non-residential	8.1	ML	
The Gums NPWS	The Gums Non Potable Water Supply Area	Raw-Partially treated water scheme	GQ2.10a	WS11	Water restriction duration: PWCW	365	days	
The Gums NPWS	The Gums Non Potable Water Supply Area	Raw-Partially treated water scheme	GQ2.10b	WS12	Water restriction duration: Level 1	0	days	
The Gums NPWS	The Gums Non Potable Water Supply Area	Raw-Partially treated water scheme	GQ2.10c	WS13	Water restriction duration: Level 2	0	days	
The Gums NPWS	The Gums Non Potable Water Supply Area	Raw-Partially treated water scheme	GQ2.10d	WS14	Water restriction duration: Level 3	0	days	
The Gums NPWS	The Gums Non Potable Water Supply Area	Raw-Partially treated water scheme	GQ2.10e	WS15	Water restriction duration: Level 4	NR	days	
The Gums NPWS	The Gums Non Potable Water Supply Area	Raw-Partially treated water scheme	GQ2.10f	WS16	Water restriction duration: Level 5	NR	days	
The Gums NPWS	The Gums Non Potable Water Supply Area	Raw-Partially treated water scheme	GQ2.11a	WS17	Has asset management planning been undertaken in the last 10 yrs?	yes	yes/no	
The Gums NPWS	The Gums Non Potable Water Supply Area	Raw-Partially treated water scheme	GQ2.11b	WS18	Has drought management planning been undertaken in the last 10 yrs?	yes	yes/no	
The Gums NPWS	The Gums Non Potable Water Supply Area	Raw-Partially treated water scheme	GQ2.11c	WS19	Has water demand forecasts been developed or reviewed in the last 5 yrs?	yes	yes/no	
The Gums NPWS	The Gums Non Potable Water Supply Area	Raw-Partially treated water scheme	GQ2.11d	WS20	Has assessment of key capacity constraints of water infrastructure been undertaken in last 10 yrs?	yes	yes/no	
The Gums NPWS	The Gums Non Potable Water Supply Area	Raw-Partially treated water scheme	GQ2.11e	WS21	Has the timing for potential future supply augmentation been assessed in the last 10 yrs?	yes	yes/no	
The Gums NPWS	The Gums Non Potable Water Supply Area	Raw-Partially treated water scheme	GQ2.12	WS22	Months water supply remaining as at 30 June (KPI level)	4	1,2,3,4,5,6	
The Gums NPWS	The Gums Non Potable Water Supply Area	Raw-Partially treated water scheme	GQ2.13	WS23	Confidence water demand will be met: next 18 mths	high	high,fair,unsure,low,very low	
The Gums NPWS	The Gums Non Potable Water Supply Area	Raw-Partially treated water scheme	GQ2.14	WS24	Confidence water demand will be met: next 5 yrs	high	high,fair,unsure,low,very low	
The Gums NPWS	The Gums Non Potable Water Supply Area	Raw-Partially treated water scheme	GQ2.3	WS3	Available contingency supplies	yes	yes/no	
Westmar NPWS	Westmar Non Potable Water Supply Area	Raw-Partially treated water scheme	GQ1.1	AS2	Length water mains	1	km	
Westmar NPWS	Westmar Non Potable Water Supply Area	Raw-Partially treated water scheme	GQ4.5	AS8	Water main breaks per 100 km water main	0	per 100 km water main	
Westmar NPWS	Westmar Non Potable Water Supply Area	Raw-Partially treated water scheme	GQ4.12	CS10	Water service complaints per 1000 connections	0	per 1000 connections	
Westmar NPWS	Westmar Non Potable Water Supply Area	Raw-Partially treated water scheme	GQ4.14	CS12	Water and sewerage billing and account complaints per 1000 connections	0	per 1000 connections	





# Western Downs Regional Council

## 2020-2021 Annual SWIM Report (KPI Indicators only)

Results presented in below table were reported through the SWIM reporting system for period 1 July 2020 to 30 June 2021. The below results give a general overview of the water and sewerage operations of WDRC. While all care has been taken to ensure information is accurate, all information in this report is intended only as a guide. Please refer to QIwater's Fact or Fiction report, making sense of water and sewerage services' factsheet for further information.

Scheme	Scheme Long Name	Scheme Type	KPI Code	SWIM Code	Indicator Title	Value	Units	Comments
Westmar NPWS	Westmar Non Potable Water Supply Area	Raw-Partially treated water scheme	QG4.11	CS13	Water and sewerage complaints (all) per 1000 connections	0	per 1000 connections	
Westmar NPWS	Westmar Non Potable Water Supply Area	Raw-Partially treated water scheme	QG1.13	CS2	Connected residential properties: water	0.003	000s	
Westmar NPWS	Westmar Non Potable Water Supply Area	Raw-Partially treated water scheme	QG1.14	CS3	Connected non-residential properties: water	0.008	000s	
Westmar NPWS	Westmar Non Potable Water Supply Area	Raw-Partially treated water scheme	QG4.8a	CS66	Percent CSS response target met: water incidents	NR	%	
Westmar NPWS	Westmar Non Potable Water Supply Area	Raw-Partially treated water scheme	QG4.10	CS9	Water quality complaints per 1000 connections	0	per 1000 connections	
Westmar NPWS	Westmar Non Potable Water Supply Area	Raw-Partially treated water scheme	QG4.1value	PR3	Fixed charge: water value	446.8	\$/annum	
Westmar NPWS	Westmar Non Potable Water Supply Area	Raw-Partially treated water scheme	QG4.1text	PR5	Fixed charge: water description	NR	Text	Uniform water access charge across all schemes
Westmar NPWS	Westmar Non Potable Water Supply Area	Raw-Partially treated water scheme	QG1.9	WA1	Volume water sourced: surface water	0	ML	
Westmar NPWS	Westmar Non Potable Water Supply Area	Raw-Partially treated water scheme	QG1.9a	WA2	Volume water sourced: groundwater	4.2	ML	
Westmar NPWS	Westmar Non Potable Water Supply Area	Raw-Partially treated water scheme	QG1.5	WA201	Maximum daily demand	NR	ML/day	
Westmar NPWS	Westmar Non Potable Water Supply Area	Raw-Partially treated water scheme	QG1.21	WA223	Volume all water imported: internal and external	NR	ML	
Westmar NPWS	Westmar Non Potable Water Supply Area	Raw-Partially treated water scheme	QG1.22	WA224	Volume all water exported: internal and external	NR	ML	
Westmar NPWS	Westmar Non Potable Water Supply Area	Raw-Partially treated water scheme	QG1.10	WA61	Volume water sourced: desalination marine water	NR	ML	
Westmar NPWS	Westmar Non Potable Water Supply Area	Raw-Partially treated water scheme	QG1.12	WA7	Volume water sourced: all	4.2	ML	
Westmar NPWS	Westmar Non Potable Water Supply Area	Raw-Partially treated water scheme	QG1.17b	WA81	Volume raw-Pt water supplied: residential	1.1	ML	
Westmar NPWS	Westmar Non Potable Water Supply Area	Raw-Partially treated water scheme	QG1.18b	WA92	Volume raw-Pt water supplied: non-residential	3.1	ML	
Westmar NPWS	Westmar Non Potable Water Supply Area	Raw-Partially treated water scheme	QG2.0a	WS11	Water restriction duration: PWC/M	365	days	
Westmar NPWS	Westmar Non Potable Water Supply Area	Raw-Partially treated water scheme	QG2.0b	WS12	Water restriction duration: Level 1	0	days	
Westmar NPWS	Westmar Non Potable Water Supply Area	Raw-Partially treated water scheme	QG2.0c	WS13	Water restriction duration: Level 2	0	days	
Westmar NPWS	Westmar Non Potable Water Supply Area	Raw-Partially treated water scheme	QG2.0d	WS14	Water restriction duration: Level 3	0	days	
Westmar NPWS	Westmar Non Potable Water Supply Area	Raw-Partially treated water scheme	QG2.0e	WS15	Water restriction duration: Level 4	NR	days	
Westmar NPWS	Westmar Non Potable Water Supply Area	Raw-Partially treated water scheme	QG2.0f	WS16	Water restriction duration: Level 5	NR	days	
Westmar NPWS	Westmar Non Potable Water Supply Area	Raw-Partially treated water scheme	QG2.11a	WS17	Has asset management planning been undertaken in the last 10 yrs?	yes	yes/no	
Westmar NPWS	Westmar Non Potable Water Supply Area	Raw-Partially treated water scheme	QG2.11b	WS18	Has drought management planning been undertaken in the last 10 yrs?	yes	yes/no	
Westmar NPWS	Westmar Non Potable Water Supply Area	Raw-Partially treated water scheme	QG2.11c	WS19	Has water demand forecasts been developed or reviewed in the last 5 yrs?	yes	yes/no	
Westmar NPWS	Westmar Non Potable Water Supply Area	Raw-Partially treated water scheme	QG2.11d	WS20	Has assessment of key capacity constraints of water infrastructure been undertaken in last 10 yrs?	yes	yes/no	
Westmar NPWS	Westmar Non Potable Water Supply Area	Raw-Partially treated water scheme	QG2.11e	WS21	Has the timing for potential future supply augmentation been assessed in the last 10 yrs?	yes	yes/no	
Westmar NPWS	Westmar Non Potable Water Supply Area	Raw-Partially treated water scheme	QG2.12	WS22	Months water supply remaining as at 30 June (KPI level)	4	1,2,3,4,5,6	
Westmar NPWS	Westmar Non Potable Water Supply Area	Raw-Partially treated water scheme	QG2.13	WS23	Confidence water demand will be met: next 18 mths	high	high, fair, unsure, low, very low	
Westmar NPWS	Westmar Non Potable Water Supply Area	Raw-Partially treated water scheme	QG2.14	WS24	Confidence water demand will be met: next 5 yrs	high	high, fair, unsure, low, very low	
Westmar NPWS	Westmar Non Potable Water Supply Area	Raw-Partially treated water scheme	QG2.3	WS3	Available contingency supplies	yes	yes/no	
Chinchilla RWS	Chinchilla Recycled Water Supply Area	Recycled water scheme	QG1.1	AS2	Length water mains	0	km	Not a mains supply to customer
Chinchilla RWS	Chinchilla Recycled Water Supply Area	Recycled water scheme	QG4.5	AS8	Water main breaks per 100 km water main	0	per 100 km water main	
Chinchilla RWS	Chinchilla Recycled Water Supply Area	Recycled water scheme	QG4.12	CS10	Water service complaints per 1000 connections	0	per 1000 connections	
Chinchilla RWS	Chinchilla Recycled Water Supply Area	Recycled water scheme	QG4.14	CS12	Water and sewerage billing and account complaints per 1000 connections	0	per 1000 connections	
Chinchilla RWS	Chinchilla Recycled Water Supply Area	Recycled water scheme	QG4.11	CS13	Water and sewerage complaints (all) per 1000 connections	0	per 1000 connections	
Chinchilla RWS	Chinchilla Recycled Water Supply Area	Recycled water scheme	QG1.13	CS2	Connected residential properties: water	0	000s	
Chinchilla RWS	Chinchilla Recycled Water Supply Area	Recycled water scheme	QG1.14	CS3	Connected non-residential properties: water	0.001	000s	
Chinchilla RWS	Chinchilla Recycled Water Supply Area	Recycled water scheme	QG4.8a	CS9	Water quality complaints per 1000 connections	0	per 1000 connections	
Chinchilla RWS	Chinchilla Recycled Water Supply Area	Recycled water scheme	QG4.1value	PR3	Fixed charge: water value	361.4	\$/annum	
Chinchilla RWS	Chinchilla Recycled Water Supply Area	Recycled water scheme	QG4.1text	PR5	Fixed charge: water description	NR	Text	
Chinchilla RWS	Chinchilla Recycled Water Supply Area	Recycled water scheme	QG1.21	WA223	Volume all water imported: internal and external	NR	ML	
Chinchilla RWS	Chinchilla Recycled Water Supply Area	Recycled water scheme	QG1.22	WA224	Volume all water exported: internal and external	0	ML	
Chinchilla RWS	Chinchilla Recycled Water Supply Area	Recycled water scheme	QG1.11	WA26	Volume recycled sewage supplied: all	461.7	ML	
Chinchilla RWS	Chinchilla Recycled Water Supply Area	Recycled water scheme	QG1.12	WA7	Volume water sourced: all	461.7	ML	
Dalby RWS	Dalby Recycled Water Supply Area	Recycled water scheme	QG1.1	AS2	Length water mains	12.2	km	
Dalby RWS	Dalby Recycled Water Supply Area	Recycled water scheme	QG4.5	AS8	Water main breaks per 100 km water main	0	per 100 km water main	
Dalby RWS	Dalby Recycled Water Supply Area	Recycled water scheme	QG4.12	CS10	Water service complaints per 1000 connections	0	per 1000 connections	
Dalby RWS	Dalby Recycled Water Supply Area	Recycled water scheme	QG4.14	CS12	Water and sewerage billing and account complaints per 1000 connections	0	per 1000 connections	
Dalby RWS	Dalby Recycled Water Supply Area	Recycled water scheme	QG4.11	CS13	Water and sewerage complaints (all) per 1000 connections	0	per 1000 connections	
Dalby RWS	Dalby Recycled Water Supply Area	Recycled water scheme	QG1.13	CS2	Connected residential properties: water	0.004	000s	
Dalby RWS	Dalby Recycled Water Supply Area	Recycled water scheme	QG1.14	CS3	Connected non-residential properties: water	0	000s	
Dalby RWS	Dalby Recycled Water Supply Area	Recycled water scheme	QG4.10	CS9	Water quality complaints per 1000 connections	0	per 1000 connections	
Dalby RWS	Dalby Recycled Water Supply Area	Recycled water scheme	QG4.1value	PR3	Fixed charge: water value	361.4	\$/annum	
Dalby RWS	Dalby Recycled Water Supply Area	Recycled water scheme	QG4.1text	PR5	Fixed charge: water description	NR	Text	
Dalby RWS	Dalby Recycled Water Supply Area	Recycled water scheme	QG1.21	WA223	Volume all water imported: internal and external	NR	ML	
Dalby RWS	Dalby Recycled Water Supply Area	Recycled water scheme	QG1.22	WA224	Volume all water exported: internal and external	NR	ML	
Dalby RWS	Dalby Recycled Water Supply Area	Recycled water scheme	QG1.11	WA26	Volume recycled sewage supplied: all	144.6	ML	Bio Refinery not operational
Dalby RWS	Dalby Recycled Water Supply Area	Recycled water scheme	QG1.12	WA7	Volume water sourced: all	144.6	ML	Bio Refinery not in use.
Miles RWS	Miles Recycled Water Supply Area	Recycled water scheme	QG1.1	AS2	Length water mains	4.4	km	
Miles RWS	Miles Recycled Water Supply Area	Recycled water scheme	QG4.5	AS8	Water main breaks per 100 km water main	0	per 100 km water main	
Miles RWS	Miles Recycled Water Supply Area	Recycled water scheme	QG4.12	CS10	Water service complaints per 1000 connections	0	per 1000 connections	
Miles RWS	Miles Recycled Water Supply Area	Recycled water scheme	QG4.14	CS12	Water and sewerage billing and account complaints per 1000 connections	0	per 1000 connections	
Miles RWS	Miles Recycled Water Supply Area	Recycled water scheme	QG4.11	CS13	Water and sewerage complaints (all) per 1000 connections	0	per 1000 connections	
Miles RWS	Miles Recycled Water Supply Area	Recycled water scheme	QG1.13	CS2	Connected residential properties: water	0	000s	
Miles RWS	Miles Recycled Water Supply Area	Recycled water scheme	QG1.14	CS3	Connected non-residential properties: water	0.001	000s	
Miles RWS	Miles Recycled Water Supply Area	Recycled water scheme	QG4.10	CS9	Water quality complaints per 1000 connections	0	per 1000 connections	
Miles RWS	Miles Recycled Water Supply Area	Recycled water scheme	QG4.1value	PR3	Fixed charge: water value	361.4	\$/annum	
Miles RWS	Miles Recycled Water Supply Area	Recycled water scheme	QG4.1text	PR5	Fixed charge: water description	NR	Text	
Miles RWS	Miles Recycled Water Supply Area	Recycled water scheme	QG1.21	WA223	Volume all water imported: internal and external	NR	ML	
Miles RWS	Miles Recycled Water Supply Area	Recycled water scheme	QG1.22	WA224	Volume all water exported: internal and external	NR	ML	
Miles RWS	Miles Recycled Water Supply Area	Recycled water scheme	QG1.11	WA26	Volume recycled sewage supplied: all	132.8	ML	
Miles RWS	Miles Recycled Water Supply Area	Recycled water scheme	QG1.12	WA7	Volume water sourced: all	132.8	ML	
Wandoan RWS	Wandoan Recycled Water Supply Area	Recycled water scheme	QG1.1	AS2	Length water mains	3.7	km	
Wandoan RWS	Wandoan Recycled Water Supply Area	Recycled water scheme	QG4.5	AS8	Water main breaks per 100 km water main	0	per 100 km water main	
Wandoan RWS	Wandoan Recycled Water Supply Area	Recycled water scheme	QG4.12	CS10	Water service complaints per 1000 connections	0	per 1000 connections	
Wandoan RWS	Wandoan Recycled Water Supply Area	Recycled water scheme	QG4.14	CS12	Water and sewerage billing and account complaints per 1000 connections	0	per 1000 connections	
Wandoan RWS	Wandoan Recycled Water Supply Area	Recycled water scheme	QG4.11	CS13	Water and sewerage complaints (all) per 1000 connections	0	per 1000 connections	
Wandoan RWS	Wandoan Recycled Water Supply Area	Recycled water scheme	QG1.13	CS2	Connected residential properties: water	0	000s	
Wandoan RWS	Wandoan Recycled Water Supply Area	Recycled water scheme	QG1.14	CS3	Connected non-residential properties: water	0.002	000s	
Wandoan RWS	Wandoan Recycled Water Supply Area	Recycled water scheme	QG4.10	CS9	Water quality complaints per 1000 connections	0	per 1000 connections	
Wandoan RWS	Wandoan Recycled Water Supply Area	Recycled water scheme	QG4.1value	PR3	Fixed charge: water value	361.4	\$/annum	
Wandoan RWS	Wandoan Recycled Water Supply Area	Recycled water scheme	QG4.1text	PR5	Fixed charge: water description	NR	Text	
Wandoan RWS	Wandoan Recycled Water Supply Area	Recycled water scheme	QG1.21	WA223	Volume all water imported: internal and external	NR	ML	
Wandoan RWS	Wandoan Recycled Water Supply Area	Recycled water scheme	QG1.22	WA224	Volume all water exported: internal and external	NR	ML	
Wandoan RWS	Wandoan Recycled Water Supply Area	Recycled water scheme	QG1.11	WA26	Volume recycled sewage supplied: all	15.3	ML	
Wandoan RWS	Wandoan Recycled Water Supply Area	Recycled water scheme	QG1.12	WA7	Volume water sourced: all	15.3	ML	Recycled Water reuse calculated in a more accurate measurement;



# Western Downs Regional Council

## 2020-2021 Annual SWIM Report (KPI Indicators only)

Results presented in below table were reported through the SWIM reporting system for period 1 July 2020 to 30 June 2021. The below results give a general overview of the water and sewerage operations of WDRC. While all care has been taken to ensure information is accurate, all information in this report is intended only as a guide. Please refer to qdwater's 'Fact of Fairplay, making sense of water and sewerage services' factsheet for further information.

Scheme	Scheme Long Name	Scheme Type	KPI Code	Swim Code	Indicator title	Value	Units	Comments
Chinchilla SGS	Chinchilla Sewerage Service Area	Sewerage scheme	QG4.6	AS39	Sewerage mains breaks/choke per 100 km sewer main	0	per 100 km sewer mains	
Chinchilla SGS	Chinchilla Sewerage Service Area	Sewerage scheme	QG1.3	AS4	Number sewage treatment plants	1	Count	
Chinchilla SGS	Chinchilla Sewerage Service Area	Sewerage scheme	QG1.2	AS5	Length sewerage mains and channels	75.3	km	
Chinchilla SGS	Chinchilla Sewerage Service Area	Sewerage scheme	QG4.13	CS11	Sewerage service complaints per 1000 connections	0	per 1000 connections	
Chinchilla SGS	Chinchilla Sewerage Service Area	Sewerage scheme	QG4.14	CS12	Water and sewerage billing and account complaints per 1000 connections	0	per 1000 connections	
Chinchilla SGS	Chinchilla Sewerage Service Area	Sewerage scheme	QG4.11	CS13	Water and sewerage complaints (all) per 1000 connections	0	per 1000 connections	
Chinchilla SGS	Chinchilla Sewerage Service Area	Sewerage scheme	QG1.15	CS6	Connected residential properties: sewerage	2.41	000s	
Chinchilla SGS	Chinchilla Sewerage Service Area	Sewerage scheme	QG4.9a	CS65	Percent CSS response target met: sewerage incidents	64	%	
Chinchilla SGS	Chinchilla Sewerage Service Area	Sewerage scheme	QG1.16	CS7	Connected non-residential properties: sewerage	0.215	000s	
Chinchilla SGS	Chinchilla Sewerage Service Area	Sewerage scheme	QG4.2(value)	PR31	Fixed charge: sewerage value	553	\$/annum	
Chinchilla SGS	Chinchilla Sewerage Service Area	Sewerage scheme	QG4.2(text)	PR40	Fixed charge: sewerage description	Uniform connection charge across all schemes	Text	
Dalby SGS	Dalby Sewerage Service Area	Sewerage scheme	QG4.6	AS39	Sewerage mains breaks/choke per 100 km sewer main	9.3	per 100 km sewer mains	
Dalby SGS	Dalby Sewerage Service Area	Sewerage scheme	QG1.3	AS4	Number sewage treatment plants	1	Count	
Dalby SGS	Dalby Sewerage Service Area	Sewerage scheme	QG1.2	AS5	Length sewerage mains and channels	96.9	km	
Dalby SGS	Dalby Sewerage Service Area	Sewerage scheme	QG4.13	CS11	Sewerage service complaints per 1000 connections	0	per 1000 connections	
Dalby SGS	Dalby Sewerage Service Area	Sewerage scheme	QG4.14	CS12	Water and sewerage billing and account complaints per 1000 connections	0	per 1000 connections	
Dalby SGS	Dalby Sewerage Service Area	Sewerage scheme	QG4.11	CS13	Water and sewerage complaints (all) per 1000 connections	0	per 1000 connections	
Dalby SGS	Dalby Sewerage Service Area	Sewerage scheme	QG1.15	CS6	Connected residential properties: sewerage	3.782	000s	
Dalby SGS	Dalby Sewerage Service Area	Sewerage scheme	QG4.9a	CS65	Percent CSS response target met: sewerage incidents	95	%	
Dalby SGS	Dalby Sewerage Service Area	Sewerage scheme	QG1.16	CS7	Connected non-residential properties: sewerage	0.376	000s	
Dalby SGS	Dalby Sewerage Service Area	Sewerage scheme	QG4.2(value)	PR31	Fixed charge: sewerage value	553	\$/annum	
Dalby SGS	Dalby Sewerage Service Area	Sewerage scheme	QG4.2(text)	PR40	Fixed charge: sewerage description	Uniform connection charge across all schemes	Text	
Bandowlishall SGS	Bandowlishall Sewerage Service Area	Sewerage scheme	QG4.6	AS39	Sewerage mains breaks/choke per 100 km sewer main	0	per 100 km sewer mains	
Bandowlishall SGS	Bandowlishall Sewerage Service Area	Sewerage scheme	QG1.3	AS4	Number sewage treatment plants	1	Count	
Bandowlishall SGS	Bandowlishall Sewerage Service Area	Sewerage scheme	QG1.2	AS5	Length sewerage mains and channels	15	km	
Bandowlishall SGS	Bandowlishall Sewerage Service Area	Sewerage scheme	QG4.13	CS11	Sewerage service complaints per 1000 connections	0	per 1000 connections	
Bandowlishall SGS	Bandowlishall Sewerage Service Area	Sewerage scheme	QG4.14	CS12	Water and sewerage billing and account complaints per 1000 connections	0	per 1000 connections	
Bandowlishall SGS	Bandowlishall Sewerage Service Area	Sewerage scheme	QG4.11	CS13	Water and sewerage complaints (all) per 1000 connections	0	per 1000 connections	
Bandowlishall SGS	Bandowlishall Sewerage Service Area	Sewerage scheme	QG1.15	CS6	Connected residential properties: sewerage	0.337	000s	
Bandowlishall SGS	Bandowlishall Sewerage Service Area	Sewerage scheme	QG4.9a	CS65	Percent CSS response target met: sewerage incidents	67	%	
Bandowlishall SGS	Bandowlishall Sewerage Service Area	Sewerage scheme	QG1.16	CS7	Connected non-residential properties: sewerage	0.041	000s	
Bandowlishall SGS	Bandowlishall Sewerage Service Area	Sewerage scheme	QG4.2(value)	PR31	Fixed charge: sewerage value	553	\$/annum	
Bandowlishall SGS	Bandowlishall Sewerage Service Area	Sewerage scheme	QG4.2(text)	PR40	Fixed charge: sewerage description	Uniform connection charge across all schemes	Text	
Meandarra SGS	Meandarra Sewerage Service Area	Sewerage scheme	QG4.6	AS39	Sewerage mains breaks/choke per 100 km sewer main	0	per 100 km sewer mains	
Meandarra SGS	Meandarra Sewerage Service Area	Sewerage scheme	QG1.3	AS4	Number sewage treatment plants	1	Count	
Meandarra SGS	Meandarra Sewerage Service Area	Sewerage scheme	QG1.2	AS5	Length sewerage mains and channels	4.6	km	
Meandarra SGS	Meandarra Sewerage Service Area	Sewerage scheme	QG4.13	CS11	Sewerage service complaints per 1000 connections	0	per 1000 connections	
Meandarra SGS	Meandarra Sewerage Service Area	Sewerage scheme	QG4.14	CS12	Water and sewerage billing and account complaints per 1000 connections	0	per 1000 connections	
Meandarra SGS	Meandarra Sewerage Service Area	Sewerage scheme	QG4.11	CS13	Water and sewerage complaints (all) per 1000 connections	0	per 1000 connections	
Meandarra SGS	Meandarra Sewerage Service Area	Sewerage scheme	QG1.15	CS6	Connected residential properties: sewerage	0.062	000s	
Meandarra SGS	Meandarra Sewerage Service Area	Sewerage scheme	QG4.9a	CS65	Percent CSS response target met: sewerage incidents	NR	%	
Meandarra SGS	Meandarra Sewerage Service Area	Sewerage scheme	QG1.16	CS7	Connected non-residential properties: sewerage	0.018	000s	
Meandarra SGS	Meandarra Sewerage Service Area	Sewerage scheme	QG4.2(value)	PR31	Fixed charge: sewerage value	553	\$/annum	
Meandarra SGS	Meandarra Sewerage Service Area	Sewerage scheme	QG4.2(text)	PR40	Fixed charge: sewerage description	Uniform connection charge across all schemes	Text	
Miles SGS	Miles Sewerage Service Area	Sewerage scheme	QG4.6	AS39	Sewerage mains breaks/choke per 100 km sewer main	0	per 100 km sewer mains	
Miles SGS	Miles Sewerage Service Area	Sewerage scheme	QG1.3	AS4	Number sewage treatment plants	1	Count	
Miles SGS	Miles Sewerage Service Area	Sewerage scheme	QG1.2	AS5	Length sewerage mains and channels	31.6	km	
Miles SGS	Miles Sewerage Service Area	Sewerage scheme	QG4.13	CS11	Sewerage service complaints per 1000 connections	0	per 1000 connections	
Miles SGS	Miles Sewerage Service Area	Sewerage scheme	QG4.14	CS12	Water and sewerage billing and account complaints per 1000 connections	0	per 1000 connections	
Miles SGS	Miles Sewerage Service Area	Sewerage scheme	QG4.11	CS13	Water and sewerage complaints (all) per 1000 connections	0	per 1000 connections	
Miles SGS	Miles Sewerage Service Area	Sewerage scheme	QG1.15	CS6	Connected residential properties: sewerage	0.687	000s	
Miles SGS	Miles Sewerage Service Area	Sewerage scheme	QG4.9a	CS65	Percent CSS response target met: sewerage incidents	0	%	
Miles SGS	Miles Sewerage Service Area	Sewerage scheme	QG1.16	CS7	Connected non-residential properties: sewerage	0.069	000s	
Miles SGS	Miles Sewerage Service Area	Sewerage scheme	QG4.2(value)	PR31	Fixed charge: sewerage value	553	\$/annum	
Miles SGS	Miles Sewerage Service Area	Sewerage scheme	QG4.2(text)	PR40	Fixed charge: sewerage description	Uniform connection charge across all schemes	Text	
Tara SGS	Tara Sewerage Service Area	Sewerage scheme	QG4.6	AS39	Sewerage mains breaks/choke per 100 km sewer main	7.2	per 100 km sewer mains	
Tara SGS	Tara Sewerage Service Area	Sewerage scheme	QG1.3	AS4	Number sewage treatment plants	1	Count	
Tara SGS	Tara Sewerage Service Area	Sewerage scheme	QG1.2	AS5	Length sewerage mains and channels	13.9	km	
Tara SGS	Tara Sewerage Service Area	Sewerage scheme	QG4.13	CS11	Sewerage service complaints per 1000 connections	0	per 1000 connections	
Tara SGS	Tara Sewerage Service Area	Sewerage scheme	QG4.14	CS12	Water and sewerage billing and account complaints per 1000 connections	0	per 1000 connections	
Tara SGS	Tara Sewerage Service Area	Sewerage scheme	QG4.11	CS13	Water and sewerage complaints (all) per 1000 connections	0	per 1000 connections	
Tara SGS	Tara Sewerage Service Area	Sewerage scheme	QG1.15	CS6	Connected residential properties: sewerage	0.308	000s	
Tara SGS	Tara Sewerage Service Area	Sewerage scheme	QG4.9a	CS65	Percent CSS response target met: sewerage incidents	100	%	
Tara SGS	Tara Sewerage Service Area	Sewerage scheme	QG1.16	CS7	Connected non-residential properties: sewerage	0.047	000s	
Tara SGS	Tara Sewerage Service Area	Sewerage scheme	QG4.2(value)	PR31	Fixed charge: sewerage value	553	\$/annum	
Tara SGS	Tara Sewerage Service Area	Sewerage scheme	QG4.2(text)	PR40	Fixed charge: sewerage description	Uniform connection charge across all schemes	Text	
Wandoan SGS	Wandoan Sewerage Service Area	Sewerage scheme	QG4.6	AS39	Sewerage mains breaks/choke per 100 km sewer main	0	per 100 km sewer mains	
Wandoan SGS	Wandoan Sewerage Service Area	Sewerage scheme	QG1.3	AS4	Number sewage treatment plants	1	Count	
Wandoan SGS	Wandoan Sewerage Service Area	Sewerage scheme	QG1.2	AS5	Length sewerage mains and channels	15.6	km	
Wandoan SGS	Wandoan Sewerage Service Area	Sewerage scheme	QG4.13	CS11	Sewerage service complaints per 1000 connections	0	per 1000 connections	
Wandoan SGS	Wandoan Sewerage Service Area	Sewerage scheme	QG4.14	CS12	Water and sewerage billing and account complaints per 1000 connections	0	per 1000 connections	
Wandoan SGS	Wandoan Sewerage Service Area	Sewerage scheme	QG4.11	CS13	Water and sewerage complaints (all) per 1000 connections	0	per 1000 connections	
Wandoan SGS	Wandoan Sewerage Service Area	Sewerage scheme	QG1.15	CS6	Connected residential properties: sewerage	0.237	000s	
Wandoan SGS	Wandoan Sewerage Service Area	Sewerage scheme	QG4.9a	CS65	Percent CSS response target met: sewerage incidents	100	%	
Wandoan SGS	Wandoan Sewerage Service Area	Sewerage scheme	QG1.16	CS7	Connected non-residential properties: sewerage	0.053	000s	
Wandoan SGS	Wandoan Sewerage Service Area	Sewerage scheme	QG4.2(value)	PR31	Fixed charge: sewerage value	553	\$/annum	
Wandoan SGS	Wandoan Sewerage Service Area	Sewerage scheme	QG4.2(text)	PR40	Fixed charge: sewerage description	Uniform connection charge across all schemes	Text	
Western Downs RC WSP-wide	Western Downs Regional Council WSP-wide	WSP	QG1.4a	AS1	Number water treatment plants: providing full treatment	9	Count	
Western Downs RC WSP-wide	Western Downs Regional Council WSP-wide	WSP	QG1.1	AS2	Length water mains	470.5	km	



# Western Downs Regional Council

## 2020-2021 Annual SWIM Report (KPI Indicators only)

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Scheme	Scheme Long Name	Scheme Type	KPI Code	Item Code	Indicator Title	Value	Units	Comments
Western Downs RC WSP-wide	Western Downs Regional Council WSP-wide	WSP	QG4.6	AS39	Sewerage mains breaks/chokes per 100 km sewer main	4	per 100 km sewer mains	
Western Downs RC WSP-wide	Western Downs Regional Council WSP-wide	WSP	QG1.3	AS4	Number sewerage treatment plants	7	Count	
Western Downs RC WSP-wide	Western Downs Regional Council WSP-wide	WSP	QG1.4b	AS47	Capacity of water treatment plants	20.95	ML/day	
Western Downs RC WSP-wide	Western Downs Regional Council WSP-wide	WSP	QG1.7	AS48	Total potable water storage volume	32,558	ML	
Western Downs RC WSP-wide	Western Downs Regional Council WSP-wide	WSP	QG1.2	AS5	Length sewerage mains and channels	252.9	km	
Western Downs RC WSP-wide	Western Downs Regional Council WSP-wide	WSP	QG1.23	AS56	Volume water lost: potable water	547.3	ML	Variability in Tara data skewing WDRC wide value
Western Downs RC WSP-wide	Western Downs Regional Council WSP-wide	WSP	QG4.5	AS8	Water main breaks per 100 km water main	25.1	per 100 km water main	Method of calculation of Number of water main breaks differs from last year
Western Downs RC WSP-wide	Western Downs Regional Council WSP-wide	WSP	QG4.2	CS10	Water service complaints per 1000 connections	0	per 1000 connections	
Western Downs RC WSP-wide	Western Downs Regional Council WSP-wide	WSP	QG4.13	CS11	Sewerage service complaints per 1000 connections	0	per 1000 connections	
Western Downs RC WSP-wide	Western Downs Regional Council WSP-wide	WSP	QG4.14	CS12	Water and sewerage billing and account complaints per 1000 connections	0	per 1000 connections	
Western Downs RC WSP-wide	Western Downs Regional Council WSP-wide	WSP	QG4.11	CS13	Water and sewerage complaints (all) per 1000 connections	1.9	per 1000 connections	Value for Total Complaints is influenced by Water Complaints now equals the total number of CDM's - requests for service - related to water quality, while in the previous 2 years the number of water quality complaints were only water quality complaints that had escalated to WDRC's complaints department.
Western Downs RC WSP-wide	Western Downs Regional Council WSP-wide	WSP	QG4.7	CS17	Average frequency unplanned interruptions: water	2	per 1000 connections	
Western Downs RC WSP-wide	Western Downs Regional Council WSP-wide	WSP	QG1.13	CS2	Connected residential properties: water	9,892	000s	
Western Downs RC WSP-wide	Western Downs Regional Council WSP-wide	WSP	QG1.14	CS3	Connected non-residential properties: water	1.74	000s	
Western Downs RC WSP-wide	Western Downs Regional Council WSP-wide	WSP	QG1.15	CS6	Connected residential properties: sewerage	7,823	000s	
Western Downs RC WSP-wide	Western Downs Regional Council WSP-wide	WSP	QG4.9a	CS66	Percent CS5 response target met: water incidents	71	%	
Western Downs RC WSP-wide	Western Downs Regional Council WSP-wide	WSP	QG4.8a	CS66	Percent CS5 response target met: water incidents	93	%	
Western Downs RC WSP-wide	Western Downs Regional Council WSP-wide	WSP	QG1.16	CS7	Connected non-residential properties: sewerage	0.819	000s	
Western Downs RC WSP-wide	Western Downs Regional Council WSP-wide	WSP	QG4.10	CS9	Water quality complaints per 1000 connections	0	per 1000 connections	
Western Downs RC WSP-wide	Western Downs Regional Council WSP-wide	WSP	QG3.9	FN1	Revenue: all (NPR) water	13928.348	\$,000	
Western Downs RC WSP-wide	Western Downs Regional Council WSP-wide	WSP	QG3.6	FN10	Nominal written down replacement cost: fixed sewerage assets	107504.237	\$,000	
Western Downs RC WSP-wide	Western Downs Regional Council WSP-wide	WSP	QG3.11	FN11	Costs: operating water per connection	700.85	\$/connection	
Western Downs RC WSP-wide	Western Downs Regional Council WSP-wide	WSP	QG3.12	FN12	Costs: operating sewerage per connection	417.11	\$/connection	
Western Downs RC WSP-wide	Western Downs Regional Council WSP-wide	WSP	QG3.1	FN14	Capital expenditure: water supply	2876.596	\$,000	
Western Downs RC WSP-wide	Western Downs Regional Council WSP-wide	WSP	QG3.5	FN15	Capital expenditure: sewerage	2776.854	\$,000	
Western Downs RC WSP-wide	Western Downs Regional Council WSP-wide	WSP	QG3.10	FN2	Revenue: all (NPR) sewerage	9095.131	\$,000	
Western Downs RC WSP-wide	Western Downs Regional Council WSP-wide	WSP	QG3.3	FN26	Capital works grants: water	0	\$,000	
Western Downs RC WSP-wide	Western Downs Regional Council WSP-wide	WSP	QG3.4	FN27	Capital works grants: sewerage	0	\$,000	
Western Downs RC WSP-wide	Western Downs Regional Council WSP-wide	WSP	QG3.11a	FN32	Costs: operating water (NPR)	8152.287	\$,000	
Western Downs RC WSP-wide	Western Downs Regional Council WSP-wide	WSP	QG3.12a	FN33	Costs: operating sewerage	3604.64	\$,000	
Western Downs RC WSP-wide	Western Downs Regional Council WSP-wide	WSP	QG3.21	FN49	Costs: any other water	4495.743	\$,000	
Western Downs RC WSP-wide	Western Downs Regional Council WSP-wide	WSP	QG3.22	FN50	Costs: any other sewerage	2456.161	\$,000	
Western Downs RC WSP-wide	Western Downs Regional Council WSP-wide	WSP	QG3.7	FN74	Current replacement costs: fixed water assets	236284.571	\$,000	
Western Downs RC WSP-wide	Western Downs Regional Council WSP-wide	WSP	QG3.8	FN75	Current replacement costs: fixed sewerage assets	153405.9	\$,000	
Western Downs RC WSP-wide	Western Downs Regional Council WSP-wide	WSP	QG3.13	FN76	Costs: maintenance water	2317.02	\$,000	
Western Downs RC WSP-wide	Western Downs Regional Council WSP-wide	WSP	QG3.14	FN77	Costs: maintenance sewerage	765.69	\$,000	
Western Downs RC WSP-wide	Western Downs Regional Council WSP-wide	WSP	QG3.15	FN78	Current cost depreciation: water	4495.743	\$,000	
Western Downs RC WSP-wide	Western Downs Regional Council WSP-wide	WSP	QG3.16	FN79	Current cost depreciation: sewerage	2496.761	\$,000	
Western Downs RC WSP-wide	Western Downs Regional Council WSP-wide	WSP	QG3.17	FN80	Previous 5 year average annual renewals expenditure: water	3014.555	\$,000	
Western Downs RC WSP-wide	Western Downs Regional Council WSP-wide	WSP	QG3.18	FN81	Previous 5 year average annual renewals expenditure: sewerage	1609.617	\$,000	
Western Downs RC WSP-wide	Western Downs Regional Council WSP-wide	WSP	QG3.19	FN82	Forecast 5 year average annual renewals expenditure: water	3097.6	\$,000	
Western Downs RC WSP-wide	Western Downs Regional Council WSP-wide	WSP	QG3.20	FN83	Forecast 5 year average annual renewals expenditure: sewerage	1955.13	\$,000	
Western Downs RC WSP-wide	Western Downs Regional Council WSP-wide	WSP	QG3.5	FN8	Nominal written down replacement cost: fixed water assets	142350.047	\$,000	
Western Downs RC WSP-wide	Western Downs Regional Council WSP-wide	WSP	QG4.1(value)	PR3	Fixed charge: water value	448.6	\$/annum	
Western Downs RC WSP-wide	Western Downs Regional Council WSP-wide	WSP	QG4.2(value)	PR31	Fixed charge: sewerage value	553	\$/annum	
Western Downs RC WSP-wide	Western Downs Regional Council WSP-wide	WSP	QG4.1(text)	PR40	Fixed charge: sewerage description	Uniform connection charge across all schemes	Text	
Western Downs RC WSP-wide	Western Downs Regional Council WSP-wide	WSP	QG4.3	PR47	Annual bill based on 200kL/yr water+sewerage	1434.55	\$	
Western Downs RC WSP-wide	Western Downs Regional Council WSP-wide	WSP	QG4.4	PR48	Typical residential bill: water+sewerage	1442.98	\$	
Western Downs RC WSP-wide	Western Downs Regional Council WSP-wide	WSP	QG4.1(text)	PR5	Fixed charge: water description	Uniform water access charge across all schemes	Text	
Western Downs RC WSP-wide	Western Downs Regional Council WSP-wide	WSP	QG1.8	WA1	Volume water sourced: surface water	1567.3	ML	
Western Downs RC WSP-wide	Western Downs Regional Council WSP-wide	WSP	QG1.9a	WA2	Volume water sourced: groundwater	2366	ML	
Western Downs RC WSP-wide	Western Downs Regional Council WSP-wide	WSP	QG1.5	WA201	Maximum daily demand	21	ML/day	
Western Downs RC WSP-wide	Western Downs Regional Council WSP-wide	WSP	QG1.21	WA223	Volume all water imported: internal and external	0	ML	
Western Downs RC WSP-wide	Western Downs Regional Council WSP-wide	WSP	QG1.22	WA224	Volume all water exported: internal and external	0	ML	
Western Downs RC WSP-wide	Western Downs Regional Council WSP-wide	WSP	QG1.6a	WA225	Volume potable water produced at a water treatment plant	3364.6	ML	
Western Downs RC WSP-wide	Western Downs Regional Council WSP-wide	WSP	QG1.1	WA26	Volume recycled sewerage supplied: all	754.4	ML	
Western Downs RC WSP-wide	Western Downs Regional Council WSP-wide	WSP	QG1.17a	WA32	Volume potable water supplied: residential	1870.5	ML	
Western Downs RC WSP-wide	Western Downs Regional Council WSP-wide	WSP	QG1.18a	WA34	Volume potable water supplied: non-residential	990.7	ML	
Western Downs RC WSP-wide	Western Downs Regional Council WSP-wide	WSP	QG1.10	WA61	Volume water sourced: desalination marine water	NR	ML	
Western Downs RC WSP-wide	Western Downs Regional Council WSP-wide	WSP	QG1.12	WA7	Volume water sourced: all	4687.7	ML	
Western Downs RC WSP-wide	Western Downs Regional Council WSP-wide	WSP	QG1.17b	WA81	Volume raw-PT water supplied: residential	35.2	ML	
Western Downs RC WSP-wide	Western Downs Regional Council WSP-wide	WSP	QG1.18b	WA82	Volume raw-PT water supplied: non-residential	41.5	ML	
Western Downs RC WSP-wide	Western Downs Regional Council WSP-wide	WSP	QG1.20	WF1	Total full-time equivalent water+sewerage employees	63.8	FTEs	
Western Downs RC WSP-wide	Western Downs Regional Council WSP-wide	WSP	QG2.10a	WS11	Water restriction duration: PWM	365	days	
Western Downs RC WSP-wide	Western Downs Regional Council WSP-wide	WSP	QG2.10b	WS12	Water restriction duration: Level 1	208	days	
Western Downs RC WSP-wide	Western Downs Regional Council WSP-wide	WSP	QG2.10c	WS13	Water restriction duration: Level 2	365	days	
Western Downs RC WSP-wide	Western Downs Regional Council WSP-wide	WSP	QG2.10d	WS14	Water restriction duration: Level 3	0	days	
Western Downs RC WSP-wide	Western Downs Regional Council WSP-wide	WSP	QG2.10e	WS15	Water restriction duration: Level 4	0	days	
Western Downs RC WSP-wide	Western Downs Regional Council WSP-wide	WSP	QG2.10f	WS16	Water restriction duration: Level 5	0	days	
Western Downs RC WSP-wide	Western Downs Regional Council WSP-wide	WSP	QG2.11a	WS17	Has asset management planning been undertaken in the last 10 yrs?	yes	yes/no	
Western Downs RC WSP-wide	Western Downs Regional Council WSP-wide	WSP	QG2.11b	WS18	Has drought management planning been undertaken in the last 10 yrs?	yes	yes/no	
Western Downs RC WSP-wide	Western Downs Regional Council WSP-wide	WSP	QG2.11c	WS19	Has water demand forecasts been developed or reviewed in the last 5 yrs?	yes	yes/no	
Western Downs RC WSP-wide	Western Downs Regional Council WSP-wide	WSP	QG2.11d	WS20	Has assessment of key capacity constraints of water infrastructure been undertaken in last 10 yrs?	yes	yes/no	
Western Downs RC WSP-wide	Western Downs Regional Council WSP-wide	WSP	QG2.11e	WS21	Has the timing for potential future supply augmentation been assessed in the last 10 yrs?	yes	yes/no	
Western Downs RC WSP-wide	Western Downs Regional Council WSP-wide	WSP	QG2.12	WS22	Months water supply remaining as at 30 June (KPI level)	1,2,3,4,5,6	4 is the median value for this region	
Western Downs RC WSP-wide	Western Downs Regional Council WSP-wide	WSP	QG2.13	WS23	Confidence water demand will be met: next 18 mths	fair	high,fair,unsure,low,very low	
Western Downs RC WSP-wide	Western Downs Regional Council WSP-wide	WSP	QG2.14	WS24	Confidence water demand will be met: next 5 yrs	fair	high,fair,unsure,low,very low	
Western Downs RC WSP-wide	Western Downs Regional Council WSP-wide	WSP	QG2.3	WS3	Available contingency supplies	yes	yes/no	